



# Statistics in focus

## INDUSTRY, TRADE AND SERVICES

THEME 4 – 15/2003

### Contents

Main results .....	1
Introduction .....	2
Personal computers.....	2
Internet hosts.....	3
Internet users.....	4
Mobile phone subscribers.....	5
Broadband penetration.....	6



# Information Society Statistics

## *PCs, Internet and mobile phone usage in the EU*

*Christian David*

### Main results

According to the ITU the number of Personal Computers in use in the EU increased in 2001 to 116 million (2000: 106 million) or by about 9%. There are, however, strong differences in the density of PCs between Member States, and between the EU (31 PCs/100 inhabitants) and the USA (65/100). Sweden and Luxembourg have the highest PC density in the EU-15 (over 50/100).

In December 2001 there were 141 million Internet hosts world wide, of which 12.7 million were in the EU.

The number of Internet users in EU-15 reached in 2001 around 119 million. According to a Eurobarometer survey 40% of EU households had Internet access at home in June 2002.

The number of mobile phone subscribers in the EU reached 278 million at the end of 2001, a growth of 18% compared to 2000.

The number of DSL and cable modem broadband connections in the EU reached 3.1 million in June 2001 and thus doubled within one year.

Table 1: Information Society in 2001 (in million)

	EU-15	Japan	USA	World	Source
<b>Number of PCs (Dec. 2001)</b>	<b>116</b>	<b>44</b>	<b>178</b>	<b>495</b>	<i>ITU</i>
- per 100 inhabitants	31	35	65	8	
<b>Internet hosts (Dec 2001)</b>	<b>13</b>	<b>7</b>	<b>106</b>	<b>141</b>	<i>ITU</i>
- per 100 inhabitants	3	6	39	2	
<b>Internet users (Dec 2001)</b>	<b>119</b>	<b>58</b>	<b>143</b>	<b>500</b>	<i>ITU</i>
- per 100 inhabitants	32	45	52	8	
<b>Mobile phone subscribers (Dec 2001)</b>	<b>278</b>	<b>75</b>	<b>127</b>	<b>946</b>	<i>ITU</i>
- per 100 inhabitants	73	59	46	16	
<b>Broadband (DSL and cable) connections to Internet (June 2001)</b>	<b>3.1</b>	<b>1.2</b>	<b>8.8</b>	:	<i>OECD</i>
- per 100 inhabitants	0.81	0.93	3.23	:	

## Introduction

The availability and use of Information and Communication Technology has strongly increased in the last decade. The term "Information Society" is used to describe the new situation emerging. The aim of this report is to provide an overview on key Information Society related parameters (data on Personal Computers, Internet hosts and users, mobile phone subscribers and broadband connections). Statistical data come from Eurostat and other Commission

services, as well as from ITU and OECD, and have been brought together for this purpose. Some of the figures represent estimates (Internet hosts and Internet users) and there are considerable differences in the estimates provided by the different sources. Thus, figures have to be interpreted cautiously.

The present report is an update of the Statistics in Focus 8/2002, which had been released in March 2002.

## Personal computers

**Table 2: Number of Personal Computers**

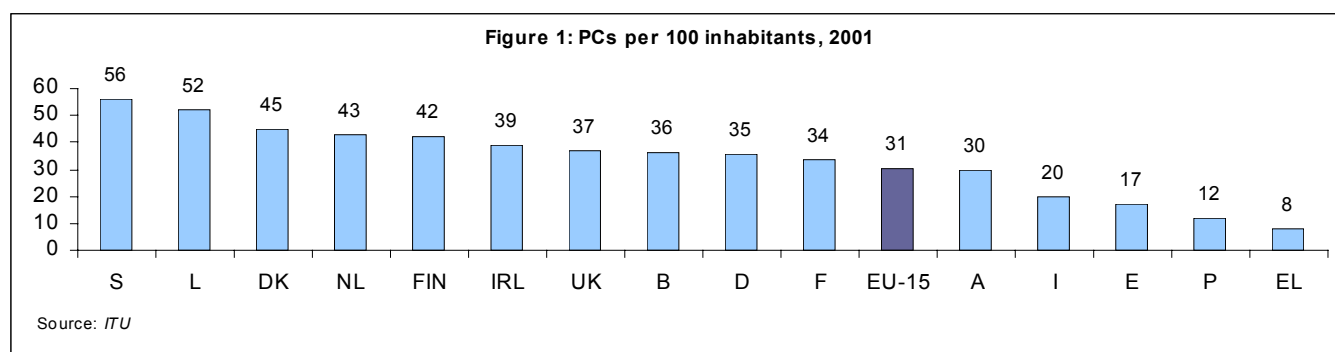
	Number of PCs (in million)						Growth (%)	PCs per 100 inhabitants	Supercomputers (500 top performing computers)			
	1990	1995	1998	1999	2000	2001			June 1995	June 2000	June 2001	June 2002
							2001/00	2001				
<b>EU-15</b>	<b>25.2</b>	<b>56.2</b>	<b>82.7</b>	<b>91.2</b>	<b>106.1</b>	<b>115.5</b>	<b>8.8</b>	<b>31</b>	<b>129</b>	<b>141</b>	<b>150</b>	<b>165</b>
B	0.9	1.8	2.9	3.2	3.5	3.7	9.4	36	2	-	1	3
DK	0.6	1.4	2.0	2.2	2.3	2.4	4.5	45	2	1	2	-
D	6.5	15.6	22.9	24.4	27.6	29.0	13.3	35	54	65	64	64
EL	0.2	0.4	0.6	0.6	0.8	0.9	14.7	8	1	1	-	-
E	1.1	3.5	4.3	4.8	5.8	6.8	17.2	17	3	2	2	-
F	4.0	7.8	12.4	13.0	17.9	20.0	11.6	34	28	20	20	23
IRL	0.3	0.7	1.0	1.2	1.4	1.5	10.3	39	-	-	-	-
I	2.1	4.8	8.0	9.0	10.3	11.3	9.7	20	5	6	12	16
L	0.1	0.1	0.2	0.2	0.2	0.2	15.0	52	-	6	2	2
NL	1.4	3.1	5.0	5.7	6.3	6.9	9.5	43	7	5	7	9
A	0.5	1.3	1.9	2.1	2.3	2.4	8.1	30	1	-	2	1
P	0.3	0.6	0.8	0.9	1.1	1.2	15.2	12	-	-	1	1
FIN	0.5	1.2	1.8	1.9	2.1	2.2	7.3	42	3	2	2	4
S	0.6	2.2	3.5	4.0	4.5	5.0	11.1	56	6	5	4	5
UK	6.2	11.8	15.5	18.0	20.2	22.0	9.0	37	17	28	31	37
IS	0.0	0.1	0.1	0.1	0.1	0.1	9.1	42	-	-	-	-
N	0.9	1.2	1.7	2.0	2.2	2.3	4.5	51	4	-	3	3
USA	54.2	86.3	124.0	141.0	161.0	178.0	10.6	65	264	259	254	225
Japan	7.4	15.1	30.0	36.3	40.0	44.4	11.0	35	66	61	54	53

Sources: ITU; [www.top500.org](http://www.top500.org) for supercomputers info

Data in italics are estimates

In 2001 the number of PCs in use in the EU increased by about 9%. While the Nordic countries, Luxembourg and the Netherlands showed the highest number of PCs

per 100 inhabitants, the density in Greece (8/100) and Portugal (12/100) remains low compared to the EU average (31/100).



## Internet hosts

**Table 3: Number of Internet hosts**

	Number of Internet hosts (in 1 000)						Internet hosts per 100 inhabitants					
	1995	1997	1998	1999	2000	2001	1995	1997	1998	1999	2000	2001
<b>EU-15</b>	<b>1,894</b>	<b>4,652</b>	<b>6,417</b>	<b>7,954</b>	<b>10,477</b>	<b>12,690</b>	<b>0.5</b>	<b>1.2</b>	<b>1.7</b>	<b>2.1</b>	<b>2.8</b>	<b>3.4</b>
B	31	107	209	339	300	352	0.3	1.1	2.0	3.3	2.9	3.4
DK	51	169	298	338	334	561	1.0	3.2	5.6	6.4	6.3	10.6
D	474	1,132	1,450	1,635	2,040	2,426	0.6	1.4	1.8	2.0	2.5	3.0
EL	8	28	50	75	111	143	0.1	0.3	0.5	0.7	1.1	1.4
E	51	196	307	470	455	539	0.1	0.5	0.8	1.2	1.2	1.4
F	151	355	511	607	1,122	789	0.3	0.6	0.9	1.0	1.9	1.3
IRL	13	40	56	64	111	128	0.4	1.1	1.5	1.7	3.0	3.4
I	75	254	387	394	1,020	680	0.1	0.4	0.7	0.7	1.8	1.2
L	2	5	8	10	12	14	0.5	1.1	1.8	2.2	2.8	3.3
NL	172	391	626	959	1,624	2,632	1.1	2.5	4.0	6.1	10.3	16.7
A	53	108	173	263	483	326	0.7	1.3	2.1	3.2	6.0	4.0
P	12	42	56	78	62	247	0.1	0.4	0.6	0.8	0.6	2.4
FIN	216	487	460	462	529	887	4.2	9.5	8.9	8.9	10.3	17.2
S	145	349	379	523	596	735	1.6	3.9	4.3	5.9	6.7	8.3
UK	440	988	1,449	1,739	1,678	2,231	0.8	1.7	2.5	2.9	2.8	3.8
IS	:	:	25	30	40	55	:	:	9.0	10.8	14.5	19.8
N	:	:	319	439	453	305	:	:	7.2	9.9	10.2	6.9
USA	6,055	20,624	30,489	53,176	80,567	106,193	2.3	7.7	11.3	19.6	29.7	39.1
Japan	269	1,169	1,688	2,637	4,641	7,118	0.2	0.9	1.3	2.1	3.7	5.6

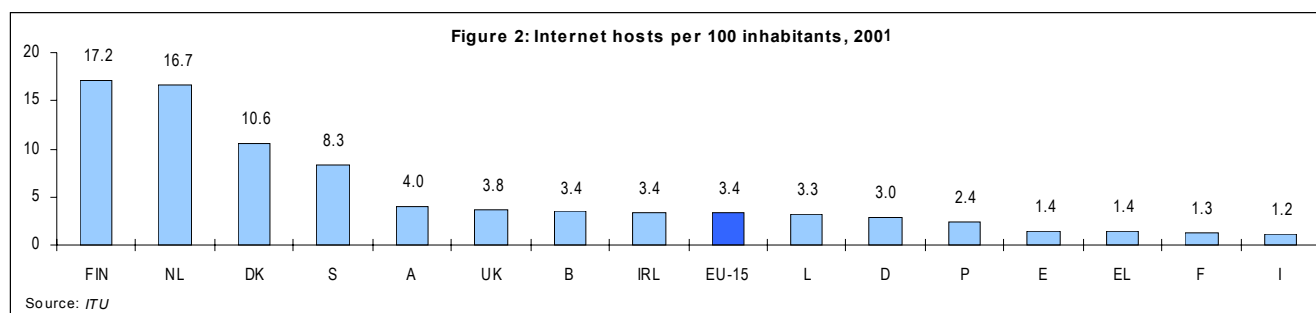
Source: ITU

According to the ITU, the number of Internet hosts world wide reached 141 million in December 2001.

The highest density at the end of 2001 was reached in Finland (17.2

hosts/100 inhabitants in 2001), the Netherlands (16.7/100), Denmark (10.6/100) and Sweden (8.3/100). Spain, Greece, France and Italy have the lowest density with less than 2 hosts per 100 inhabitants.

This compared to 39.1/100 in the USA and 5.6/100 in Japan.



## Internet users

**Table 4: Number of Internet users**

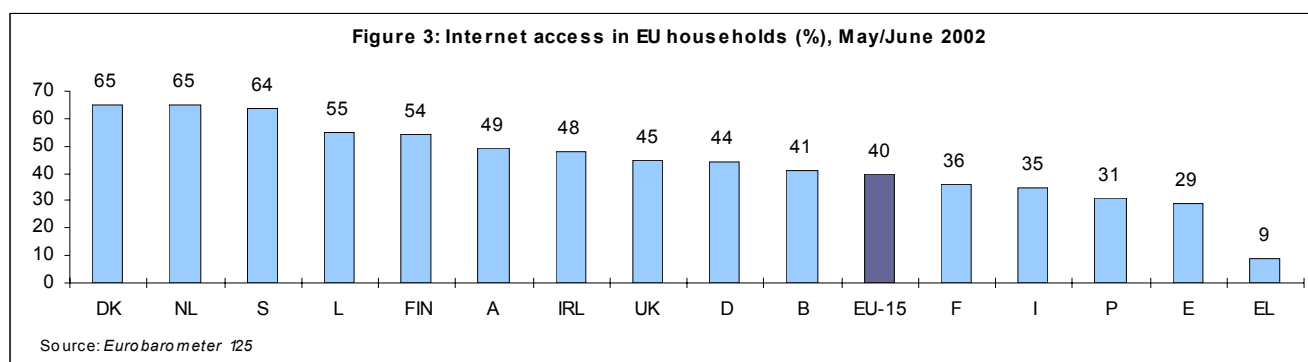
	Number of Internet users (1 000)					Internet users per 100 inhabitants				
	1997	1998	1999	2000	2001	1997	1998	1999	2000	2001
<b>EU-15</b>	<b>19,450</b>	<b>36,935</b>	<b>56,932</b>	<b>89,723</b>	<b>119,087</b>	<b>5.2</b>	<b>9.7</b>	<b>15.2</b>	<b>23.8</b>	<b>31.5</b>
B	500	800	1,400	2,326	2,881	4.9	7.8	13.7	22.7	28.1
DK	600	1,000	1,500	1,950	2,400	11.4	18.9	28.2	36.6	44.9
D	5,000	10,500	15,900	24,000	30,000	6.1	12.8	19.4	29.2	36.5
EL	200	350	750	1,000	1,400	1.9	3.3	7.1	9.5	13.2
E	1,100	1,733	2,830	5,388	7,388	2.8	4.4	7.2	13.6	18.4
F	1,000	3,500	5,660	8,500	15,653	1.7	6.0	9.7	14.5	26.5
IRL	150	300	444	784	895	4.1	8.1	11.9	20.8	23.4
I	1,300	3,000	5,000	13,200	16,000	2.3	5.2	8.7	22.9	27.7
L	30	50	75	100	135	7.2	11.8	17.5	23.0	30.6
NL	1,000	1,600	3,000	3,900	5,300	6.4	10.2	19.0	24.6	33.2
A	760	1,230	1,840	2,100	2,600	9.4	15.2	22.8	25.9	32.0
P	500	600	700	2,500	3,600	5.0	6.0	6.9	24.4	35.1
FIN	1,000	1,311	1,667	1,927	2,235	19.5	25.5	32.3	37.3	43.1
S	2,000	2,961	3,666	4,048	4,600	22.6	33.5	41.4	45.7	51.8
UK	4,310	8,000	12,500	18,000	24,000	7.3	13.5	21.0	30.2	40.1
IS	:	100	150	168	195	:	36.3	54.4	60.2	68.8
N	:	1,600	2,000	2,200	2,700	:	35.9	45.0	49.1	60.0
USA	40,000	60,000	74,100	124,000	142,823	15.0	22.3	27.3	45.5	52.2
Japan	11,550	16,740	18,300	37,200	57,900	9.3	13.3	14.5	29.3	45.5

Source: ITU.

31.5 out of 100 EU-15 inhabitants used the Internet in December 2001: the Nordic countries and the UK show the highest rates of Internet usage.

According to a Eurobarometer survey carried out in June 2002, 40% of EU households had access to the Internet at the time of the survey. Again, the Nordic countries

are the most advanced, while Greece lags behind with only 9% of the households equipped with Internet access.



## Mobile phone subscribers

**Table 5: Mobile phone subscribers**

	Number of mobile phone subscribers at the end of the year (1 000)					Growth (%)	Mobile phone subscribers per 100 inhabitants				
	1990	1995	1999	2000	2001		2001/00	1990	1995	1999	2000
<b>EU-15</b>	<b>3,127</b>	<b>21,512</b>	<b>148,358</b>	<b>235,963</b>	<b>277,592</b>	<b>17.6</b>	<b>0.9</b>	<b>5.8</b>	<b>39.6</b>	<b>62.7</b>	<b>73.4</b>
B	45	235	3,193	5,629 <sup>2</sup>	7,697	36.7	0.4	2.3	31.3	55.0	75.0
DK	148	822	2,629	3,543	3,954	11.6	2.9	15.8	49.5	66.5	73.9
D	273	3,764	23,446	48,202	56,245	16.7	0.3	4.6	28.6	58.7	68.4
EL	6	273	3,894	5,932	7,964	34.3	0.1	2.6	37.0	56.2	75.4
E	55	944	15,004	24,265	29,656	22.2	0.1	2.4	38.0	61.1	73.9
F	284	1,302	20,619	29,681	36,997	24.6	0.5	2.3	35.2	50.5	62.7
IRL	25	158	1,400	2,398	2,800	16.8	0.7	4.4	37.5	63.5	73.2
I	266	3,923	29,857	42,246 <sup>1</sup>	48,698 <sup>1</sup>	15.3	0.5	6.9	51.8	73.2	84.2
L	1	27	209	303	432 <sup>1</sup>	42.6	0.2	6.6	48.7	69.6	97.9
NL	79	539	6,800	10,755 <sup>1</sup>	12,352 <sup>1</sup>	14.8	0.5	3.5	43.1	67.8	77.3
A	73	384	4,206	6,253 <sup>1</sup>	6,566 <sup>1</sup>	5.0	0.9	4.8	52.0	77.2	80.8
P	6	341	4,671	6,665	7,978	19.7	0.1	3.4	46.0	65.4	77.7
FIN	258	1,039	3,364	3,673	4,176	13.7	5.2	20.4	65.2	71.0	80.6
S	465	2,025	5,125	6,369	7,158	12.4	5.5	23.0	57.9	71.9	80.6
UK	1,142	5,736	23,942	40,049	44,919	12.2	2.0	9.8	40.3	67.2	75.0
IS	10	31	162	215	248	15.4	4.0	11.6	58.8	77.0	87.6
N	197	981	2,745	3,368	3,689	9.5	4.7	22.6	61.7	75.2	81.9
USA	5,283	33,786	86,047	109,478	127,000	16.0	2.1	12.9	31.7	40.2	46.4
Japan	868	11,712	56,846	66,784	74,819	12.0	0.7	9.3	45.0	52.6	58.7
China	18	3,629	43,296	85,260	144,812	69.8	0.0	0.3	3.4	6.6	11.2

Source: Data from 1990 to 2001: Eurostat for European countries and ITU for USA, Japan and China.  
(1) ITU ; (2) IBPT

The number of mobile phone subscribers in the EU has increased rapidly over the last few years, but 2001 marked a period of consolidation with a slowing down in the growth (to 18%, compared to 57% in 2000).

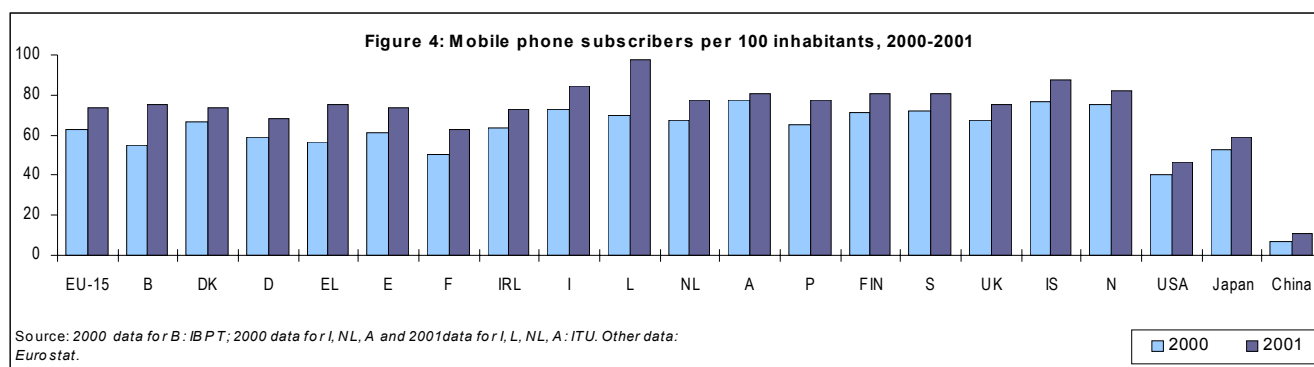
At the end of 2001 the number of the subscribers in the EU reached 73 per 100 inhabitants. Luxembourg

(98/100), Italy (84/100), Austria, Sweden and Finland (81/100) recorded in 2001 the highest densities of subscribers. France (63/100) and Germany (68/100) registered the lowest.

The density of mobile phone subscribers in the USA (46/100) and in Japan (59/100) is still lower than the EU average. Furthermore, the

USA still has a high share of subscription to analogue systems (1999: 60%).

In 2000, the number of mobile phone subscribers surpassed the number of fixed lines in the EU, which reached 205 million (ITU data).



## Broadband penetration

**Table 6: Broadband connections to Internet, 1999-2001**

	DSL				Cable modems				Total
	2000	June	Change	Per 100 inh.	2000	June	Change	Per 100 inh.	Per 100 inh.
		2001	(%)			2001/00	2001		
<b>EU-15</b>	<b>637,699</b>	<b>1,913,157</b>	<b>200</b>	<b>0.51</b>	<b>815,130</b>	<b>1,152,736</b>	<b>41</b>	<b>0.31</b>	<b>0.81</b>
B	43,000	92,000	114	0.90	102,013	140,264	37	1.37	2.26
DK	26,399	69,740	164	1.30	41,000	54,000	32	1.01	2.31
D	200,000	780,000	290	0.95	65,000	:	-	0.08	1.03
EL	300	300	0	0.00	0	0	0	0.00	0.00
E	44,956	157,702	251	0.39	13,459	25,664	91	0.06	0.46
F	64,000	177,000	177	0.30	121,911	174,000	43	0.29	0.59
IRL	300	300	0	0.01	0	0	0	0.00	0.01
I	114,900	239,000	108	0.41	0	0	0	0.00	0.41
L	0	6,920	-	1.57	0	0	0	0.00	1.57
NL	15,000	97,000	547	0.61	250,000	336,000	34	2.10	2.71
A	38,500	68,800	79	0.85	98,900	122,300	24	1.51	2.35
P	1,000	2,000	100	0.02	25,154	55,358	120	0.54	0.56
FIN	15,000	19,623	31	0.38	15,000	18,000	20	0.35	0.73
S	42,000	122,000	190	1.37	63,000	78,400	24	0.88	2.26
UK	32,344	80,772	150	0.13	19,693	83,750	325	0.14	0.27
IS	1,957	4,764	143	1.68	0	0	0	0.00	1.68
N	943	2,500	165	0.06	15,000	20,500	37	0.46	0.51
US	2,429,189	3,334,491	37	1.22	3,700,000	5,500,000	49	2.01	3.23
JP	9,732	400,760	4,018	0.31	625,000	784,000	25	0.62	0.93

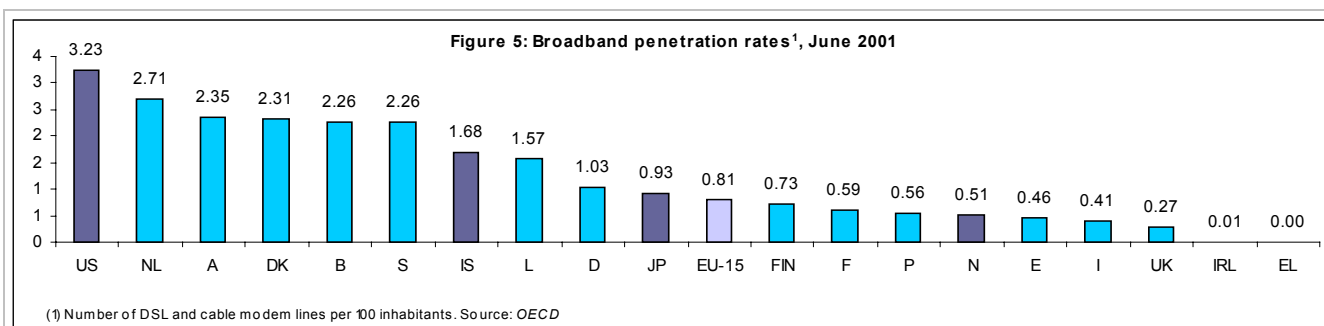
Source:OECD

In 2001 the number of broadband connections (only DSL and cable modems considered) increased in the EU by 111% and reached over 3 million.

The highest density is found in the

Netherlands (2.71/100), Austria (2.35/100), Denmark (2.31/100), Belgium and Sweden (both 2.26/100). Greece and Ireland have the lowest density with less than 0.01 broadband connections per 100 inhabitants.

In 2001, the density of broadband connections in the USA (3.23/100) and Japan (0.93/100) was higher than the EU average.



## ➤ ESSENTIAL INFORMATION – METHODOLOGICAL NOTES

**Personal computers (PCs):** includes portables, desktops and personal workstations. Board-level products are excluded. Data on the number of PCs by country from ITU represent estimates.

**Internet hosts:** computers directly connected to the Internet and with their own IP (Internet Protocol) address and full two-way access to other nodes on the network. The host data in this report refer to country code Top Level Domains only for EU countries and Japan (examples: .de or .uk), generic top level domains (examples: .com, .org) are not included for these countries. Top Level Domain does not necessarily entail that the host is physically located in the corresponding country, but reveals how many hosts are interested in being known in the respective countries. There are about 36 million .com domains today

(NetSizer).

Most of these domain names have in the past been registered through the USA (1998: 75%, 2000: 50-60%).

**Internet user:** person using the Internet. The number is several times higher than the number of Internet hosts. Data relate to persons above a defined age limit. Data come from household surveys or represent estimates or forecasts.

**Mobile phone subscribers:** users of portable telephones subscribing to an automatic public mobile telephone service which provides access to the Public Switched Telephone Network (PSTN) using cellular technology.

**Broadband:** A service or connection allowing a considerable amount of information to be conveyed, such as television pictures. Generally defined as a bandwidth greater than 2 Mbps.

**DSL:** A high-bandwidth (broadband), local loop technology to carry data at high speeds over traditional (copper) telephone lines.

**Cable Modem:** A device that interfaces between coaxial television / voice channel and home computing equipment in order to provide Internet access over the cable television network. Holds the potential for providing high speed Internet access.

### Abbreviations / sources:

: Data not available  
*Italics* Estimated data appear in Italics.

### Eurobarometer Surveys

Ad hoc surveys organised by the European Commission (DG PRESS). Information Society related Eurobarometer surveys are supervised by DG INFSO of the European Commission  
[http://europa.eu.int/information\\_society/basics/measuring/index\\_en.htm](http://europa.eu.int/information_society/basics/measuring/index_en.htm)

### ITU

International Telecommunication Union (ITU)  
ITU is a UN-Organisation. Statistical publication: ITU Yearbook  
Address: Place des Nations, CH-1211 Geneva Switzerland; <http://www.itu.int>

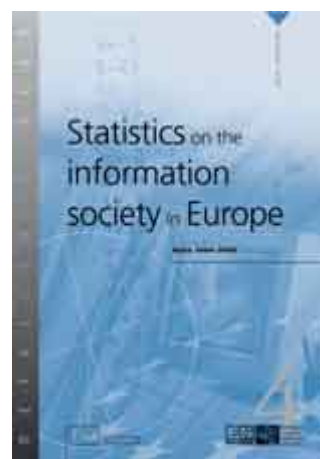
### OECD

Organisation for Economic Development and Cooperation  
Address: 2, rue André Pascal, 75775 CEDX 16, <http://www.oecd.org>  
Statistical publication: The development of broadband access in OECD countries.

### IBPT

Institut Belge des services Postaux et des Telecommunications  
Address: Tour Astro-Avenue de l'Astronomie 14 bte 21 –1210 Bruxelles; <http://www.ibpt.be>

This is the first edition of Statistics on the Information Society in Europe. This publication uses data from the recent pilot enterprise survey on e-commerce. It uses for the first time data from the Information Society Questionnaire which is a collection of data provided by Member States and Candidate countries on a voluntary but less harmonised basis. The publication also brings together extracts from several general Eurostat data sources in so far as they concern information and communication technologies, notably Structural Business Statistics, external trade and the Labour Force Survey. A number of other sources covering specific issues complete the picture.



# Further information:

## ➤ Reference publications

Title Statistics on the Information Society in Europe  
 Catalogue No KS-44-02-028-EN-C Price EUR 17

## ➤ Databases

New Cronos Theme 4

To obtain information or to order publications, databases and special sets of data, please contact the **Data Shop** network:

BELGIQUE/BELGIË	DANMARK	DEUTSCHLAND	ESPAÑA	FRANCE	ITALIA – Roma
<b>Eurostat Data Shop</b> Bruxelles/Brussel <b>Planistat Belgique</b> Rue du Commerce 124 Handelsstraat 124 B-1000 BRUXELLES / BRUSSEL Tel. (32-2) 234 67 50 Fax (32-2) 234 67 51 E-mail: <a href="mailto:datashop@planistat.be">datashop@planistat.be</a> URL: <a href="http://www.datashop.org/">http://www.datashop.org/</a>	<b>DANMARKS STATISTIK</b> Bibliotek og Information <b>Eurostat Data Shop</b> Sejrogade 11 DK-2100 KØBENHAVN Ø Tlf. (45) 39 17 30 30 Fax (45) 39 17 30 03 E-mail: <a href="mailto:lib@dst.dk">lib@dst.dk</a> URL: <a href="http://www.dst.dk/bibliotek">http://www.dst.dk/bibliotek</a>	<b>STATISTISCHES BUNDESAMT</b> <b>Eurostat Data Shop Berlin</b> Otto-Braun-Straße 70-72 (Eingang: Karl-Marx-Allee) D-10178 BERLIN Tel. (49) 1888-644 94 27/28 (49) 611 75 94 27 Fax (49) 1888-644 94 30 E-Mail: <a href="mailto:datashop@destatis.de">datashop@destatis.de</a> URL: <a href="http://www.eu-datashop.de/">http://www.eu-datashop.de/</a>	<b>INE Eurostat Data Shop</b> Paseo de la Castellana, 183 Despacho 011B Entrada por Estébanez Calderón E-28046 MADRID Tel. (34) 915 839 167/ 915 839 500 Fax (34) 915 830 357 E-mail: <a href="mailto:datashop.eurostat@ine.es">datashop.eurostat@ine.es</a> URL: <a href="http://www.ine.es/prodyser/datashop/index.html">http://www.ine.es/prodyser/datashop/index.html</a>	<b>INSEE Info Service</b> <b>Eurostat Data Shop</b> 195, rue de Bercy Tour Gamma A F-75582 PARIS CEDEX 12 Tél. (33) 1 53 17 88 44 Fax (33) 1 53 17 88 22 E-mail: <a href="mailto:datashop@insee.fr">datashop@insee.fr</a>	<b>ISTAT</b> <b>Centro di Informazione Statistica</b> <b>Sede di Roma, Eurostat Data Shop</b> Via Cesare Balbo, 11a I-00184 ROMA Tel. (39) 06 46 73 32 28 Fax (39) 06 46 73 31 01/07 E-mail: <a href="mailto:datashop@istat.it">datashop@istat.it</a> URL: <a href="http://www.istat.it/Prodotti-e/Allegati/Eurostatdatashop.html">http://www.istat.it/Prodotti-e/Allegati/Eurostatdatashop.html</a>
ITALIA – Milano	LUXEMBOURG	NEDERLAND	NORGE	PORTUGAL	SCHWEIZ/SUISSE/SVIZZERA
<b>ISTAT</b> <b>Ufficio Regionale per la Lombardia</b> <b>Eurostat Data Shop</b> Via Fieno 3 I-20123 MILANO Tel. (39) 02 80 61 32 460 Fax (39) 02 80 61 32 304 E-mail: <a href="mailto:mileuro@tin.it">mileuro@tin.it</a> URL: <a href="http://www.istat.it/Prodotti-e/Allegati/Eurostatdatashop.html">http://www.istat.it/Prodotti-e/Allegati/Eurostatdatashop.html</a>	<b>Eurostat Data Shop Luxembourg</b> 46A, avenue J.F. Kennedy BP 1452 L-1014 LUXEMBOURG Tél. (352) 43 35-2251 Fax (352) 43 35-2221 E-mail: <a href="mailto:dslux@eurostat.datashop.lu">dslux@eurostat.datashop.lu</a> URL: <a href="http://www.datashop.org/">http://www.datashop.org/</a>	<b>Centraal Bureau voor de Statistiek</b> <b>Eurostat Data Shop-Voorburg</b> Postbus 4000 2270 JM VOORBURG Nederland Tel. (31-70) 337 49 00 Fax (31-70) 337 59 84 E-mail: <a href="mailto:datashop@cbs.nl">datashop@cbs.nl</a> URL: <a href="http://www.cbs.nl/eurodatashop">www.cbs.nl/eurodatashop</a>	<b>Statistics Norway</b> <b>Library and Information Centre</b> <b>Eurostat Data Shop</b> Kongens gate 6 Boks 8131 Dep. N-0033 OSLO Tel. (47) 21 09 46 42/43 Fax (47) 21 09 45 04 E-mail: <a href="mailto:Datashop@ssb.no">Datashop@ssb.no</a> URL: <a href="http://www.ssb.no/biblioteket/datashop/">http://www.ssb.no/biblioteket/datashop/</a>	<b>Eurostat Data Shop Lisboa</b> <b>INE/Serviço de Difusão</b> Av. António José de Almeida, 2 P-1000-043 LISBOA Tel. (351) 21 842 61 00 Fax (351) 21 842 63 64 E-mail: <a href="mailto:data.shop@ine.pt">data.shop@ine.pt</a>	<b>Statistisches Amt des Kantons</b> <b>Zürich, Eurostat Data Shop</b> Bleicherweg 5 CH-8090 Zürich Tel. (41) 1 225 12 12 Fax (41) 1 225 12 99 E-mail: <a href="mailto:datashop@statistik.zh.ch">datashop@statistik.zh.ch</a> URL: <a href="http://www.statistik.zh.ch">http://www.statistik.zh.ch</a>
SUOMI/FINLAND	SVERIGE	UNITED KINGDOM	UNITED STATES OF AMERICA		
<b>STATISTICS FINLAND</b> <b>Eurostat Data Shop Helsinki</b> Tilastokirjasto PL 2B FIN-00022 Tilastokeskus Työpajakatu 13 B, 2. kerros, Helsinki P. (358-9) 17 34 22 21 F. (358-9) 17 34 22 79 Sähköposti: <a href="mailto:datashop@stat.fi">datashop@stat.fi</a> URL: <a href="http://tilastokeskus.fi/til/kk/datashop/">http://tilastokeskus.fi/til/kk/datashop/</a>	<b>STATISTICS SWEDEN</b> <b>Information service</b> <b>Eurostat Data Shop</b> Karlavägen 100 - Box 24 300 S-104 51 STOCKHOLM Tfn (46-8) 50 69 48 01 Fax (46-8) 50 69 48 99 E-post: <a href="mailto:infoservice@scb.se">infoservice@scb.se</a> URL: <a href="http://www.scb.se/tjanster/datashop/datashop.asp">http://www.scb.se/tjanster/datashop/datashop.asp</a>	<b>Eurostat Data Shop</b> <b>Office for National Statistics</b> Room 1.015 Karlavägen 100 - Box 24 300 Newport NP10 8XG South Wales United Kingdom Tel. (44-1633) 81 33 69 Fax (44-1633) 81 33 33 E-mail: <a href="mailto:eurostat.datashop@ons.gov.uk">eurostat.datashop@ons.gov.uk</a>	<b>HAVER ANALYTICS</b> <b>Eurostat Data Shop</b> 60 East 42nd Street Suite 3310 NEW YORK, NY 10165 USA Tel. (1-212) 986 93 00 Fax (1-212) 986 69 81 E-mail: <a href="mailto:eurodata@haver.com">eurodata@haver.com</a> URL: <a href="http://www.haver.com/">http://www.haver.com/</a>		

### Media Support Eurostat (for professional journalists only):

Bech Building Office A4/017 • L-2920 Luxembourg • Tel. (352) 4301 33408 • Fax (352) 4301 35349 • e-mail: [eurostat-mediasupport@cec.eu.int](mailto:eurostat-mediasupport@cec.eu.int)

### For information on methodology

Christian David, Eurostat /D5, L-2920 Luxembourg, Tel. (352) 4301 35068, Fax (352) 4301 34359,

E-mail: [christian.david@cec.eu.int](mailto:christian.david@cec.eu.int)

ORIGINAL: English

Please visit our web site at [www.europa.eu.int/comm/eurostat/](http://www.europa.eu.int/comm/eurostat/) for further information!

A list of worldwide sales outlets is available at the **Office for Official Publications of the European Communities**.

2 rue Mercier – L-2985 Luxembourg  
 Tel. (352) 2929 42118 Fax (352) 2929 42709  
 URL: <http://publications.eu.int>  
 E-mail: [info-info-opoce@cec.eu.int](mailto:info-info-opoce@cec.eu.int)

BELGIQUE/BELGIË – DANMARK – DEUTSCHLAND – GREECE/ELLADA – ESPAÑA – FRANCE – IRELAND – ITALIA – LUXEMBOURG – NEDERLAND – ÖSTERREICH  
 PORTUGAL – SUOMI/FINLAND – SVERIGE – UNITED KINGDOM – ISLAND – NORGE – SCHWEIZ/SUISSE/SVIZZERA – BALGARUA – ČESKÁ REPUBLIKA – CYPRUS  
 EESTI – HRVATSKA – MAGYARORSZÁG – MALTA – POLSKA – ROMÂNIA – RUSSIA – SLOVAKIA – SLOVENIA – TÜRKIYE – AUSTRALIA – CANADA – EGYPT – INDIA  
 ISRAËL – JAPAN – MALAYSIA – PHILIPPINES – SOUTH KOREA – THAILAND – UNITED STATES OF AMERICA

## Order form

I would like to subscribe to Statistics in focus (from 1.1.2003 to 31.12.2003):

(for the Data Shop and sales office addresses see above)

All 9 themes (approximately 200 issues)

Paper: EUR 240

Language required:  DE  EN  FR

Statistics in focus can be downloaded (pdf file) free of charge from the Eurostat web site. You only need to register. For other solutions, contact your Data Shop.

Please send me a free copy of 'Eurostat mini-guide' (catalogue containing a selection of Eurostat products and services)  
 Language required:  DE  EN  FR

I would like a free subscription to 'Statistical References', the information letter on Eurostat products and services  
 Language required:  DE  EN  FR

Mr  Mrs  Ms

(Please use block capitals)

Surname: \_\_\_\_\_ Forename: \_\_\_\_\_

Company: \_\_\_\_\_ Department: \_\_\_\_\_

Function: \_\_\_\_\_

Address: \_\_\_\_\_

Post code: \_\_\_\_\_ Town: \_\_\_\_\_

Country: \_\_\_\_\_

Tel.: \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_

### Payment on receipt of invoice, preferably by:

Bank transfer  
 Visa  Eurocard

Card No: \_\_\_\_\_ Expires on: \_\_\_\_/\_\_\_\_/\_\_\_\_

**Please confirm your intra-Community VAT number:**  
 If no number is entered, VAT will be automatically applied. Subsequent reimbursement will not be possible.