

# Developments for turnover and employment indices for services

*during the first quarter of 2004*

For the first quarter of 2004 turnover among EU-25 service sectors was increasing when compared with the year before. In the first quarter of 2004 sales grew at their most rapid pace for water transport, rising by 7.9 % in the EU-25. In contrast, wholesale trade recorded the lowest increase, namely 2.4 %.

Looking at the final quarter of 2003 for employment, other business activities stand out. Compared to the final quarter of 2002, EU-25 employment for motor trades, wholesale trade, hotels and restaurants, and computer services experienced a change in employment of +/- 1.0 % or less, while an increase of 2.3 % was recorded for other business activities.

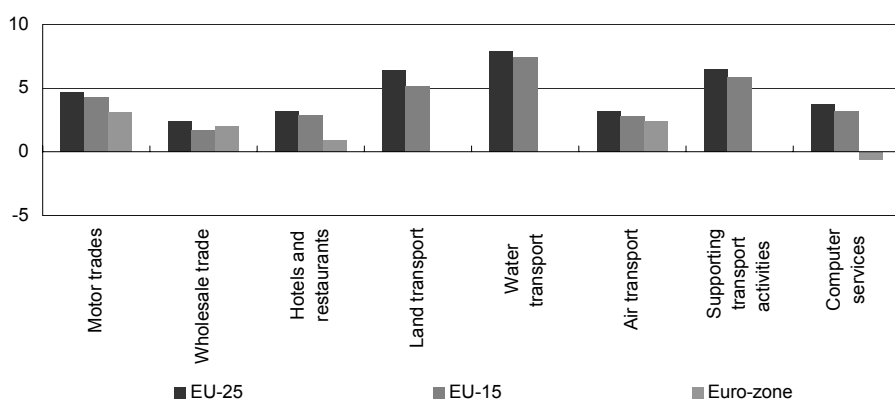


Figure 1: Turnover, latest growth rates (Q1/2004), compared to the same quarter of the previous year, gross data (%) (1)

(1) Post and communications and other business activities, not available; euro-zone, not available for land transport, water transport and supporting transport activities.

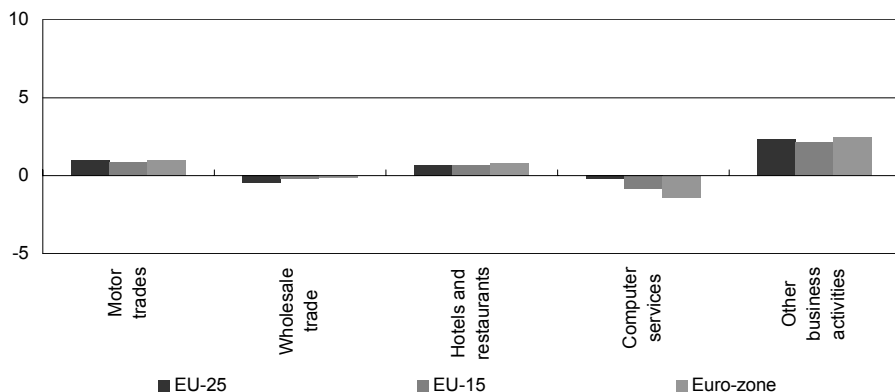


Figure 2: Employment, latest growth rates (Q4/2003), compared to the same quarter of the previous year, gross data (%) (1)

(1) Land transport, water transport, air transport, supporting transport activities and post and communications, not available.

Data extracted: 06.07.2004

## Statistics in focus

### INDUSTRY, TRADE AND SERVICES

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## Contents

Motor trades .....	2
Wholesale trade .....	4
Hotels and restaurants .....	6
Transport services .....	7
Communications, computer and business services .....	9



## Motor trades

In the first quarter of 2004, turnover in the motor trades sector increased by 4.7 % in the EU-25 when compared with the same quarter of the previous year. Nearly all of the Member States recorded continued increases in turnover with the exception of slight reductions for Germany and Austria. Data for the first quarter of 2004 for the EU-15 (4.3 %) and euro-zone (3.1 %) also followed an upward trend. There was an expansion in the number of persons employed in the motor trades sector between the first quarters of 2003 and 2004, with employment in the EU-25 rising by 0.9 %. The corresponding growth rate for euro-zone was 1.0 %.

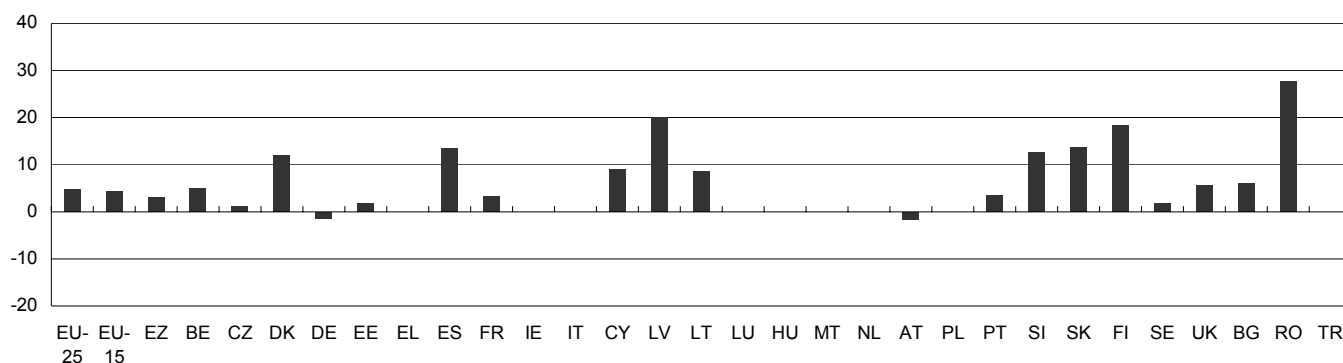


Figure 3: Turnover for motor trades (NACE Division 50), latest growth rate (Q1/2004), compared to the same quarter of the previous year, gross data (%) (1)

(1) Greece, Italy, Luxembourg, Malta, the Netherlands and Turkey, not available; Ireland, Hungary and Poland, confidential.

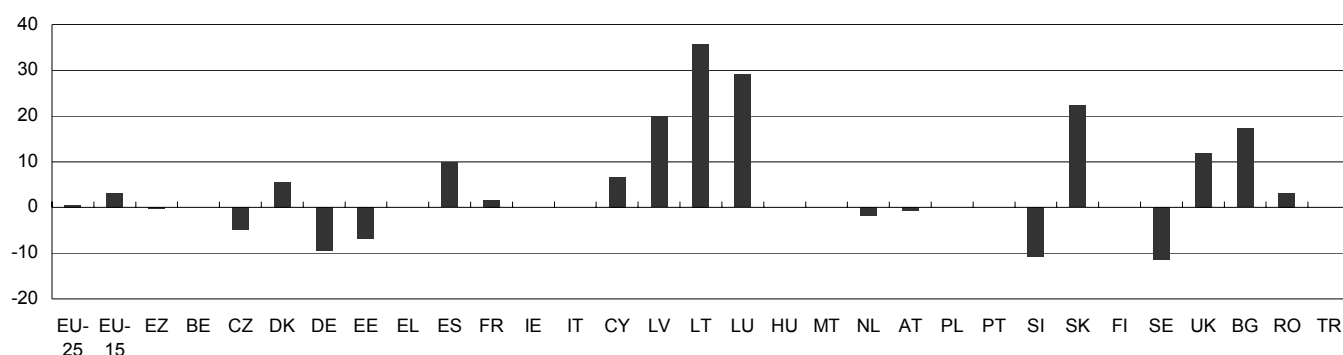


Figure 4: Turnover for maintenance and repair of motor vehicles (NACE Group 50.2), latest growth rate (Q1/2004), compared to the same quarter of the previous year, gross data (%) (1)

(1) EU-25, Luxembourg and Slovenia, Q4-2003; Belgium, Greece, Ireland, Italy, Hungary, Malta, Finland and Turkey, not available; Poland and Portugal, confidential.

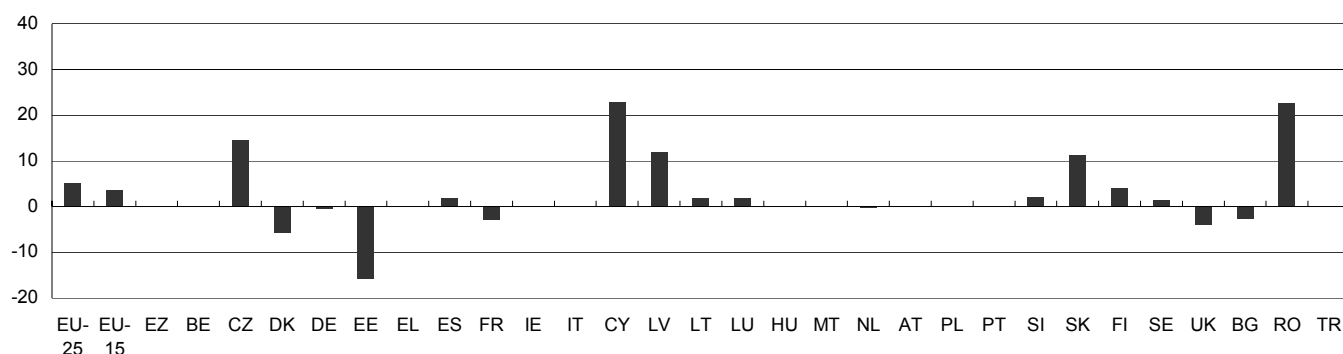


Figure 5: Turnover for retail sale of automotive fuel (NACE Group 50.5), latest growth rate (Q1/2004), compared to the same quarter of the previous year, gross data (%) (1)

(1) EU-25, EU-15, Luxembourg, the Netherlands and Slovenia, Q4-2003; euro-zone, Belgium, Greece, Ireland, Italy, Hungary, Malta, Finland and Turkey, not available; Poland and Portugal, confidential.

## Motor trades (continued)

	Quarter on quarter growth rates, seasonally adjusted series						Year on year growth rates, gross series					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	0.6	1.3	-0.7	2.6	0.5	2.1	3.5	4.8	0.7	3.8	3.8	4.7
EU-15	0.4	1.0	-0.8	2.5	0.2	2.2	2.8	4.1	-0.1	3.1	2.9	4.3
Euro-zone	:	:	:	:	:	:	:	1.4	-2.5	2.2	1.9	3.1
BE	2.1	-5.5	-4.2	6.4	4.2	-1.7	2.0	1.0	-22.8	-2.3	1.0	5.0
CZ	6.7	3.8	-0.9	3.8	0.8	-2.6	3.4	7.4	7.9	17.0	5.8	1.1
DK	-3.1	-3.5	-2.5	3.2	3.6	5.5	6.5	1.3	-9.4	-6.3	0.4	12.0
DE	0.1	0.1	-0.4	0.1	-0.5	-0.2	0.3	0.9	-0.5	1.8	-1.4	-1.5
EE	1.2	-4.4	0.6	-0.1	-1.7	-2.3	36.0	11.6	-3.2	-1.5	-2.4	1.7
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	:	:	:	:	:	:	9.5	6.2	8.7	8.7	13.4
FR	0.6	-0.3	1.0	-1.8	1.1	1.1	0.2	-1.4	-1.9	-0.6	0.1	3.2
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	:	:	:	:	:	:	:	:	:	:	:	:
CY	:	:	:	:	:	:	:	:	:	:	:	9.0
LV	3.1	1.8	1.7	5.4	2.1	8.7	36.1	26.8	9.7	15.0	9.5	20.0
LT	1.0	9.1	8.7	2.7	3.7	-7.0	11.9	21.2	15.3	22.3	25.6	8.5
LU	:	:	:	:	:	:	:	:	:	:	:	:
HU	c	c	c	c	c	c	c	c	c	c	c	c
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	:	:	:	:	:	:	:	:	:	:	:	:
AT	1.0	3.6	-2.0	1.6	2.3	-5.3	1.7	3.5	5.4	3.8	5.3	-1.6
PL	c	c	c	c	c	c	c	c	c	c	c	c
PT	1.2	-7.3	7.1	-2.6	9.1	-9.1	-20.6	-9.6	-14.1	-2.3	5.4	3.5
SI	4.8	2.2	1.1	2.0	4.4	4.3	13.4	16.1	16.5	10.4	10.8	12.6
SK	-3.1	4.3	0.6	1.7	4.4	0.9	3.8	15.7	-0.2	0.6	13.6	13.7
FI	1.5	3.4	7.1	4.3	1.4	2.8	8.8	13.2	12.3	17.2	17.3	18.2
SE	2.1	2.0	2.4	-0.4	-1.3	-1.4	6.3	11.3	5.8	6.5	2.5	1.9
UK	2.0	2.9	-1.0	2.3	2.3	3.0	6.3	9.5	6.8	6.6	6.0	5.6
BG	5.2	-2.4	-2.9	2.4	4.4	1.8	14.9	8.5	0.2	1.8	1.6	6.1
RO	8.5	8.7	8.5	3.5	6.1	7.2	42.5	45.9	42.9	32.8	29.9	27.6
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 1: Turnover for motor trades (NACE Division 50), growth rates (%)

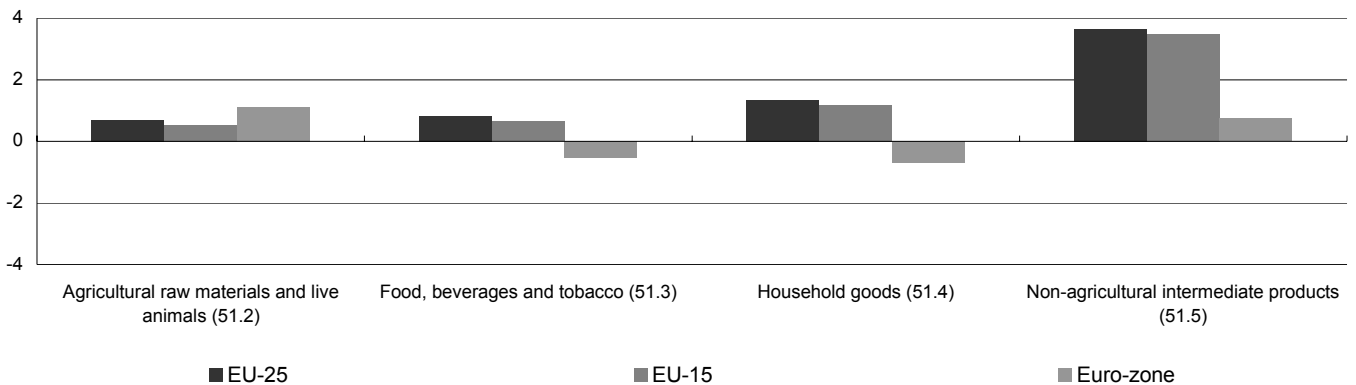
	Quarter on quarter growth rates, seasonally adjusted series						Year on year growth rates, gross series					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	0.4	0.5	0.3	0.3	0.4	0.2	1.6	1.2	1.3	1.1	1.0	0.9
EU-15	0.4	0.4	0.3	0.3	0.2	0.4	1.0	1.2	1.3	1.0	0.9	:
Euro-zone	0.3	0.4	0.1	0.3	0.2	0.4	0.6	1.3	0.9	1.2	1.0	1.0
BE	:	:	:	:	:	:	:	:	:	:	:	:
CZ	c	c	c	c	c	c	c	c	c	c	c	c
DK	2.0	-0.9	2.5	-0.9	-2.0	:	4.8	0.3	4.3	2.8	-1.5	:
DE	-0.3	0.1	-0.5	-0.4	-0.2	0.2	-2.6	0.1	-0.9	-1.4	-1.5	-0.7
EE	3.2	-4.5	4.2	1.8	3.3	-8.1	9.4	-3.3	-0.5	-1.5	-1.7	4.2
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	:	:	:	:	:	:	1.1	1.6	2.4	2.9	3.0
FR	0.4	0.3	0.3	0.2	0.3	0.2	1.7	1.3	1.3	1.3	1.1	1.1
IE	:	:	:	:	:	:	-4.3	-1.1	-2.5	-0.8	6.3	:
IT	c	c	c	c	c	c	c	c	c	c	c	c
CY	:	:	:	:	:	:	:	:	:	:	:	:
LV	1.7	4.6	0.8	1.4	1.9	-4.6	2.6	3.3	3.0	3.4	3.6	8.3
LT	4.1	4.7	4.3	4.5	5.1	4.0	31.5	17.1	16.5	18.4	15.5	8.5
LU	1.3	0.1	0.4	1.2	3.1	0.0	6.9	4.1	2.8	3.1	5.0	4.8
HU	0.9	0.2	2.5	3.1	3.2	7.9	7.8	3.8	4.7	6.5	5.5	13.8
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	0.1	-0.8	0.3	0.1	-0.4	c	0.7	0.4	-0.2	-0.6	-0.6	c
AT	0.2	-0.3	0.2	0.0	0.1	0.2	0.8	-0.3	-0.3	0.2	-0.1	0.4
PL	0.3	2.3	0.2	0.4	0.3	1.8	4.2	-1.7	-1.8	-1.2	-1.0	1.8
PT	-0.4	-1.3	-0.9	-1.0	-1.1	-0.9	-1.0	-2.0	-2.6	-3.6	-4.3	-3.8
SI	-0.5	-0.5	-0.3	-0.7	-0.3	-0.6	-0.3	0.1	-0.3	-2.0	-0.2	0.0
SK	:	:	:	:	:	:	-2.9	-4.9	-8.7	-8.0	-4.4	1.9
FI	-0.8	2.2	0.6	3.3	-1.0	-4.1	1.6	5.1	5.7	5.7	5.4	-1.4
SE	:	:	:	:	:	:	0.3	0.3	6.9	9.2	9.7	8.1
UK	0.4	-0.9	0.3	0.6	0.0	0.0	0.4	-1.3	-1.2	-1.5	-1.0	-1.0
BG	2.9	4.7	2.5	3.2	3.3	6.6	3.3	13.5	13.8	10.0	11.5	17.4
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 2: Employment for motor trades (NACE Division 50), growth rates (%)

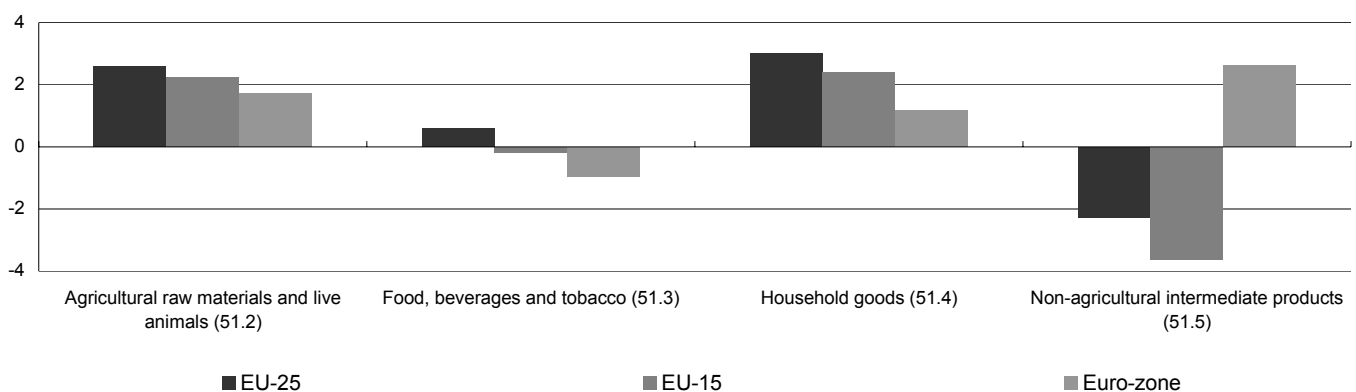
## Wholesale trade

Turnover in the wholesale trade sector for the EU-25 increased by 2.4 % between the first quarters of 2003 and 2004. The corresponding growth rate for the euro-zone was 2.0 %, which was considerably higher than the 0.9 % increase recorded in the fourth quarter of 2003. There were just 2 out of the 15 Member States for which data are available (on the basis of a comparison between the first quarter of 2004 and the same quarter of the previous year) that reported a reduction in sales, namely Austria (−0.9 %) and Sweden (−4.2 %). There were double-digit increases for sales in Latvia (16.2 %) and Slovenia (10.2 %).

Employment in the EU-25's wholesale trade sector fell by 0.1 % in the first quarter of 2004 when compared with the same quarter of the previous year. This was the fifth consecutive quarter that the number of persons employed decreased within this sector. However, in the euro-zone there was a 0.3 % increase for the employment index, following a slight reduction of 0.1 % in the fourth quarter of 2003. Some 10 of 15 Member States for which data are available reported a decline in employment levels, while increases were registered in Spain, Latvia, Lithuania, Luxembourg and Finland.



*Figure 6: Turnover, latest growth rates (Q1/2004), compared to the previous quarter, seasonally adjusted data (%)*



*Figure 7: Turnover, latest growth rates (Q1/2004), compared to the same quarter of the previous year, gross data (%)*

## Wholesale trade (continued)

	Quarter on quarter growth rates, seasonally adjusted series						Year on year growth rates, gross series					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	0.7	0.8	-0.8	0.6	0.7	1.7	2.7	3.1	0.6	1.1	0.7	2.4
EU-15	0.7	1.0	-1.2	0.5	0.7	1.5	2.4	3.1	0.3	0.8	0.4	1.7
Euro-zone	0.5	0.5	0.2	0.5	0.5	0.8	1.5	2.2	1.2	1.6	0.9	2.0
BE	2.1	1.2	0.6	3.6	-3.4	4.9	13.6	10.9	5.3	7.0	3.7	7.4
CZ	:	:	:	:	:	:	:	:	:	:	:	:
DK	-1.5	1.6	-4.3	3.9	0.4	2.3	0.1	5.0	-5.3	-0.4	1.1	2.6
DE	0.0	1.2	-0.7	0.7	0.8	0.0	-1.6	1.2	0.4	1.1	2.3	2.9
EE	:	:	:	:	:	:	:	:	:	:	:	:
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	:	:	:	:	:	:	6.7	3.9	3.7	5.2	5.1
FR	-0.1	-0.2	0.3	-0.9	0.1	1.2	1.1	-0.4	0.4	-1.4	-1.1	1.5
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	0.9	-0.2	0.5	0.0	-0.6	-0.2	2.8	2.5	1.3	0.8	-0.9	1.4
CY	:	:	:	:	:	:	:	:	:	:	:	8.1
LV	6.4	5.4	-1.1	2.6	4.3	0.9	15.8	28.8	14.6	13.5	12.0	16.2
LT	2.0	4.6	3.0	4.9	6.6	:	11.4	15.0	13.6	15.0	20.6	:
LU	4.7	4.5	0.1	2.5	4.1	:	5.3	12.1	10.5	12.3	11.7	:
HU	c	c	c	c	c	c	c	c	c	c	c	c
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	0.5	:	:	:	:	:	-2.3	:	:	:	:	:
AT	-1.6	5.8	-2.3	-0.9	-1.0	1.8	3.0	4.8	2.9	1.0	1.3	-0.9
PL	c	c	c	c	c	c	c	c	c	c	c	c
PT	6.1	-11.5	5.3	6.4	6.0	-9.7	-3.2	-3.5	-1.1	5.2	5.1	7.3
SI	5.4	-1.1	3.2	5.3	-1.1	2.1	19.8	15.3	11.9	13.4	7.7	10.2
SK	0.4	-10.5	2.5	-2.4	3.5	0.1	1.6	-3.4	-7.4	-10.8	-6.9	4.5
FI	1.1	1.2	-0.1	0.5	1.0	0.3	2.7	4.4	0.7	2.7	3.0	3.6
SE	0.1	2.2	-0.9	0.5	-1.4	-4.2	0.7	4.4	-1.7	1.2	0.6	-4.2
UK	1.1	0.5	-5.1	1.5	1.8	0.0	6.4	6.2	-2.4	-2.3	-1.5	1.3
BG	4.4	-6.3	0.4	3.1	1.4	2.6	27.4	3.8	1.8	1.3	-1.7	7.5
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 3: Turnover for wholesale trade (NACE Division 51), growth rates (%)

	Quarter on quarter growth rates, seasonally adjusted series						Year on year growth rates, gross series					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	0.5	-0.6	0.0	-0.1	0.1	-0.2	0.5	-0.5	-0.2	-0.1	-0.5	-0.1
EU-15	0.5	-0.1	0.0	-0.2	0.1	-0.1	0.5	0.0	0.2	0.1	-0.2	-0.1
Euro-zone	0.4	-0.2	-0.3	0.3	0.0	0.1	0.3	-0.1	-0.8	0.2	-0.1	0.3
BE	:	:	:	:	:	:	:	:	:	:	:	:
CZ	c	c	c	c	c	c	c	c	c	c	c	c
DK	2.1	-1.1	2.9	-1.0	-2.6	:	5.2	0.4	4.7	3.0	-1.6	:
DE	-0.8	-1.2	-0.6	-0.2	-0.9	0.0	-4.2	-3.9	-3.8	-2.8	-2.9	-1.8
EE	-2.7	4.7	2.2	1.5	0.9	:	4.8	4.0	5.9	:	:	:
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	:	:	:	:	:	:	1.2	1.7	1.3	2.1	2.2
FR	-0.1	-0.1	-0.1	-0.2	-0.2	-0.2	0.2	-0.2	-0.3	-0.5	-0.5	-0.8
IE	:	:	:	:	:	:	0.2	-7.3	-6.9	-8.2	-11.3	:
IT	c	c	c	c	c	c	c	c	c	c	c	c
CY	:	:	:	:	:	:	:	:	:	:	:	:
LV	0.5	0.0	1.0	-0.4	0.1	0.9	-4.3	7.0	6.1	4.5	4.3	7.8
LT	2.9	3.2	3.3	4.0	4.4	6.8	18.7	15.4	8.4	10.3	9.3	9.9
LU	-0.7	0.3	0.3	0.5	-0.4	0.0	0.2	1.1	0.1	0.3	0.8	0.4
HU	5.0	-0.9	2.4	-11.4	-6.3	1.7	-3.2	-1.4	0.9	1.8	0.9	-18.6
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	-0.5	-0.4	-0.6	-0.4	-0.4	c	-1.6	-1.4	-2.0	-2.0	-1.9	c
AT	-0.4	-3.1	0.1	-0.6	-0.9	-0.6	-0.8	-4.5	-4.1	-3.8	-4.6	-2.1
PL	0.1	-2.8	-0.7	-0.2	-0.3	0.1	2.0	-3.3	-3.5	-3.5	-3.8	-0.1
PT	-0.5	-0.7	-0.9	-1.3	-0.2	0.1	-0.6	-0.8	-2.2	-3.4	-3.0	-2.2
SI	0.0	0.1	-0.2	-0.1	0.0	-0.4	-1.4	1.2	1.9	1.5	0.7	-1.5
SK	-3.4	-4.5	-3.9	-4.1	-4.4	-5.0	-12.3	-26.7	-24.3	-22.6	-19.7	-3.0
FI	4.4	1.0	-2.6	4.4	-1.0	1.1	5.4	4.2	1.9	7.3	1.7	2.2
SE	:	:	:	:	:	:	-3.5	-2.8	-1.5	-2.0	1.1	-1.2
UK	-0.5	-1.0	-0.4	-0.5	-0.2	0.3	0.1	-1.0	-0.8	-0.9	-1.7	-0.1
BG	2.8	3.4	2.2	2.2	2.1	3.7	10.5	15.0	16.6	16.8	3.9	5.6
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 4: Employment for wholesale trade (NACE Division 51), growth rates (%)

## Hotels and restaurants

	Quarter on quarter growth rates, seasonally adjusted series						Year on year growth rates, gross series					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	-0.2	-0.1	0.7	0.5	0.0	1.1	0.4	1.6	1.0	1.0	0.9	3.2
EU-15	-0.3	-0.1	0.6	0.5	-0.1	1.3	0.3	1.7	0.9	0.8	0.5	2.9
Euro-zone	:	:	:	:	:	:	:	0.4	-1.6	-1.2	-0.9	0.9
BE	2.4	0.7	2.2	0.0	-3.5	:	5.8	3.3	4.6	5.6	-0.8	:
CZ	3.5	1.5	1.6	2.6	2.5	3.3	-0.2	-1.6	-0.7	9.3	8.5	11.4
DK	-1.5	1.1	1.0	1.7	-0.7	0.4	-3.0	-1.5	0.1	2.4	3.2	2.5
DE	-2.2	-1.0	-0.1	-0.8	-0.3	-0.4	-8.5	-7.9	-5.0	-3.9	-2.6	-1.6
EE	1.4	-1.8	4.3	2.4	-0.9	-0.8	22.8	7.2	4.2	11.7	8.2	12.7
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	:	:	:	:	:	:	-1.5	3.8	3.3	2.9	3.6
FR	0.1	-0.8	-1.0	-0.6	-0.4	0.7	2.4	0.0	-0.5	-2.3	-3.2	-0.1
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	:	:	:	:	:	:	:	:	:	:	:	:
CY	-0.5	1.8	-0.7	-3.6	-6.8	:	-7.9	-4.0	-4.0	-4.0	-4.0	:
LV	4.0	14.9	16.0	-7.5	-1.1	10.5	-1.4	18.7	22.8	22.4	23.9	0.0
LT	0.8	3.7	5.5	7.4	5.5	:	10.5	7.1	11.4	20.6	24.4	:
LU	-1.3	-3.4	-0.2	-0.2	2.5	:	2.0	-6.1	-4.9	-5.2	-0.8	:
HU	c	c	c	c	c	c	c	c	c	c	c	c
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	-1.5	:	:	:	:	:	-1.6	:	:	:	:	:
AT	:	:	:	:	:	:	:	:	:	:	:	0.1
PL	c	c	c	c	c	c	c	c	c	c	c	c
PT	-15.6	-13.8	21.4	11.3	-16.4	-10.3	-8.1	-5.6	-1.5	-1.7	-2.6	1.3
SI	:	:	:	:	:	:	:	:	:	:	:	:
SK	4.5	0.7	0.7	2.6	-9.0	4.3	-12.7	-6.8	0.4	8.9	-5.2	-1.8
FI	0.5	0.7	-0.5	0.3	1.3	1.3	1.4	-0.1	0.9	1.2	1.8	3.6
SE	-0.3	0.5	1.2	-0.6	-1.5	-2.0	-3.1	2.7	0.1	1.3	-0.3	2.7
UK	2.1	-1.5	4.3	0.2	0.5	1.4	7.1	4.5	6.4	4.9	3.6	7.2
BG	1.4	3.7	6.1	2.2	0.5	-4.9	10.1	4.9	6.7	10.0	26.9	10.5
RO	2.7	0.9	4.9	6.8	10.7	12.2	33.2	22.1	18.8	12.8	22.6	50.0
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 5: Turnover for hotels and restaurants (NACE Division 55), growth rates (%)

	Quarter on quarter growth rates, seasonally adjusted series						Year on year growth rates, gross series					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	-0.7	0.0	0.3	0.4	-0.3	:	0.0	0.2	0.2	-0.3	0.7	:
EU-15	-0.7	0.8	0.6	0.6	-0.4	:	-0.1	0.2	0.3	-0.4	0.7	:
Euro-zone	-0.7	0.3	0.6	-0.1	0.3	-0.3	-2.7	-0.9	-0.4	-0.8	0.8	0.6
BE	:	:	:	:	:	:	:	:	:	:	:	:
CZ	c	c	c	c	c	c	c	c	c	c	c	c
DK	2.5	-2.1	2.9	-0.4	-1.6	:	4.7	0.3	4.3	2.8	-1.5	:
DE	-1.6	-1.1	0.1	0.0	0.0	0.5	-5.3	-5.3	-4.0	-2.6	-1.1	0.7
EE	1.5	0.6	0.9	4.0	1.5	4.7	16.4	6.7	3.8	5.1	3.6	10.4
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	:	:	:	:	:	:	1.2	2.0	0.9	2.6	0.6
FR	0.5	0.5	0.7	0.7	0.8	0.8	2.5	2.2	2.6	2.4	2.7	3.0
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	1.1	0.0	1.5	1.0	-0.2	-0.1	6.9	3.2	3.5	3.7	2.3	3.1
CY	:	:	:	:	:	:	:	:	:	:	:	:
LV	1.1	4.0	-0.8	0.3	1.4	1.9	-6.0	19.6	16.7	16.2	18.9	4.3
LT	:	:	:	:	:	:	18.1	8.2	5.8	17.9	16.0	:
LU	1.4	0.4	0.7	0.8	0.7	0.5	6.7	3.2	3.7	4.2	3.4	3.4
HU	0.2	0.4	0.6	0.7	0.4	0.6	1.4	2.9	3.4	4.6	4.4	5.4
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	-0.3	-0.6	-0.8	-0.7	-0.8	c	-0.6	-1.3	-2.0	-2.7	-3.1	c
AT	-0.6	-0.8	-1.0	-1.1	-0.9	-1.1	0.5	-0.2	0.2	-10.8	0.3	0.0
PL	-0.2	-1.5	-0.5	-0.3	-0.5	-0.5	1.8	-3.5	-4.1	-3.3	-3.1	-1.0
PT	-0.4	-0.7	-1.4	-0.3	-0.2	-0.8	-1.1	-1.2	-3.6	-2.8	-2.6	-2.7
SI	-0.4	-0.1	-0.3	-0.2	-0.3	-0.3	-0.7	-0.5	0.3	0.6	0.4	-0.3
SK	-1.8	1.0	-2.8	-2.6	-2.0	-0.5	-13.0	-11.3	-12.5	-10.2	-10.4	-10.1
FI	-7.0	2.0	-3.5	-3.7	-1.3	-0.8	-6.0	-2.8	-7.3	-12.0	-6.8	-9.3
SE	:	:	:	:	:	:	0.5	-0.9	-4.4	-7.4	-3.7	-3.8
UK	0.8	0.7	0.1	0.5	1.1	0.9	3.0	2.8	1.9	0.8	0.9	1.6
BG	6.7	5.6	3.0	-8.2	3.7	4.5	4.5	17.0	25.7	14.8	14.0	8.7
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 6: Employment for hotels and restaurants (NACE Division 55), growth rates (%)

## Transport services

In the first quarter of 2004 turnover for land transport grew by 6.4 % in the EU-25 when compared with the same quarter of the previous year. In employment terms, the land transport sector for the first quarter of 2004 showed no uniform trend, as the number of persons employed grew in five of the 11 Member States for which data are available, while it fell for the remaining ones.

In the first quarter of 2004 (compared with the same quarter of the previous year) turnover for the water transport sector grew by 7.9 % in the EU-25. The latest employment data showed that the number of persons employed declined in the majority of the countries for which data are available for the first quarter of 2004.

There was a positive evolution for both turnover and employment in the air transport sector for the majority of Member States in both the final quarter of 2003 and the first quarter of 2004. EU-25 turnover grew by 3.2 % in the first quarter of 2004 compared to the same quarter of the year before.

Auxiliary transport activities in the EU-25 recorded an increase in turnover of 3.6 % in the final quarter of 2003 when compared with the same period in 2002. Data available for the first quarter of 2004 shows that turnover growth accelerated, as the EU-25 index rose by 6.5 % and the EU-15 index by 5.9 %, while no uniform trend was registered for the evolution of employment among the Member States for which data are available.

	Turnover, year on year growth rates, gross data (%)						Employment, year on year growth rates, gross data (%)					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	:	4.4	3.6	4.3	4.2	6.4	:	:	:	:	:	:
EU-15	:	3.7	3.0	4.0	4.0	5.2	:	:	:	:	:	:
Euro-zone	:	:	:	:	:	:	:	:	:	:	:	:
BE	0.8	-1.6	27.8	5.1	4.2	12.2	:	:	:	:	:	:
CZ	-0.7	8.5	10.2	14.3	13.1	6.6	c	c	c	c	c	c
DK	-0.5	-2.6	-5.5	-0.1	-2.2	7.7	3.0	3.4	2.7	8.0	-2.2	:
DE	:	:	:	:	:	:	:	:	:	:	:	:
EE	15.6	22.2	15.2	21.4	28.8	7.9	-0.8	4.0	4.5	4.9	4.7	-2.6
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	3.8	4.6	5.4	5.1	5.7	:	1.8	2.3	2.4	2.3	2.2
FR	1.8	4.5	-0.5	-2.2	1.6	3.8	0.8	0.8	0.2	0.2	0.2	0.2
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	:	:	:	:	:	:	:	:	:	:	:	:
CY	:	8.7	7.7	7.4	18.4	:	:	:	:	:	:	:
LV	7.6	26.1	28.2	39.1	37.8	21.8	-3.7	6.3	6.9	7.6	7.8	1.2
LT	2.8	18.4	16.9	25.5	16.9	:	-9.2	5.2	5.4	6.9	4.6	:
LU	:	:	:	:	:	:	:	:	:	:	:	:
HU	c	c	c	c	c	c	:	:	:	:	:	:
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	-2.5	:	:	:	:	:	0.6	0.5	-0.1	-0.5	-0.7	c
AT	:	:	:	:	:	2.4	0.1	1.9	2.9	4.7	2.9	0.4
PL	30.5	9.6	6.2	-0.1	1.4	21.0	6.8	-0.4	0.5	0.3	0.2	0.4
PT	-1.0	4.3	4.2	2.4	2.7	5.4	-2.4	-1.1	-0.5	-2.0	-1.0	-0.8
SI	:	:	:	:	:	:	0.3	0.2	0.3	-0.1	0.1	1.1
SK	6.7	-5.1	-10.9	-2.7	-3.7	4.5	-5.8	-6.6	-7.8	-8.2	-9.2	-5.9
FI	c	c	c	c	c	c	:	:	:	:	:	:
SE	-3.0	4.4	5.4	5.3	4.7	4.7	-5.7	-8.5	-1.9	-4.2	-3.1	-3.2
UK	-0.1	3.5	2.8	9.1	8.4	7.3	-4.8	-3.0	-2.0	-1.4	-0.4	-0.8
BG	23.0	-9.8	-18.3	-6.9	-16.9	-2.0	-13.6	-9.6	-9.7	-1.0	-1.5	4.1
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 7: Turnover and employment for land transport (NACE Division 60), growth rates (%)

## Transport services (continued)

	Turnover, year on year growth rates, gross data (%)						Employment, year on year growth rates, gross data (%)					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	-2.7	-3.6	0.3	5.4	9.2	7.9	:	:	:	:	:	:
EU-15	-2.9	3.7	0.2	5.8	9.0	7.4	:	:	:	:	:	:
Euro-zone	0.6	:	:	:	:	:	:	:	:	:	:	:
BE	-29.8	8.9	9.3	19.6	41.5	34.7	:	:	:	:	:	:
CZ	-28.7	3.3	3.7	-24.4	-24.6	-19.1	c	c	c	c	c	c
DK	-13.1	-7.4	-8.3	-0.5	16.6	11.6	3.4	3.9	3.1	9.2	-2.5	:
DE	:	:	:	:	:	:	:	:	:	:	:	:
EE	10.6	1.5	-4.6	-13.1	-6.0	15.0	-13.5	-15.6	-6.8	-7.7	-8.0	-2.4
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	-8.3	1.7	3.2	4.7	8.5	:	4.8	5.2	1.9	-0.4	-5.2
FR	10.8	4.7	1.3	10.6	6.9	17.9	2.6	2.0	1.3	0.6	0.6	0.0
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	-2.1	-1.7	-7.2	2.3	2.9	5.6	:	:	:	:	:	:
CY	:	-19.8	16.2	24.5	23.9	:	:	:	:	:	:	:
LV	c	c	c	c	c	c	-32.1	22.6	41.2	95.5	106.4	25.5
LT	41.1	-10.2	-11.9	14.1	3.2	:	5.7	-4.2	-2.8	2.4	1.0	:
LU	:	:	:	:	:	:	:	:	:	:	:	:
HU	c	c	c	c	c	c	:	:	:	:	:	:
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	5.9	:	:	:	:	:	1.1	-1.2	-3.8	-5.5	-3.8	c
AT	:	:	:	:	:	23.4	4.3	3.3	-4.1	-31.0	-8.9	-9.9
PL	15.4	1.3	5.0	-13.7	22.6	6.3	-1.1	-1.3	-1.2	0.5	0.0	-5.7
PT	-23.3	7.9	-0.2	11.6	25.0	13.1	1.9	0.1	0.2	4.0	1.0	-3.6
SI	:	:	:	:	:	:	-1.9	-0.3	0.6	2.3	6.6	7.6
SK	c	c	c	c	c	c	c	c	c	c	c	c
FI	0.5	6.7	13.5	2.6	2.3	4.1	:	:	:	:	:	:
SE	-17.6	-0.5	9.2	6.1	7.8	10.8	3.8	8.7	9.0	12.6	11.3	2.6
UK	13.8	32.0	6.9	15.1	8.8	-4.5	4.0	-3.7	-5.9	-4.7	-6.0	-4.0
BG	c	c	c	c	c	c	c	c	c	c	c	c
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 8: Turnover and employment for water transport (NACE Division 61), growth rates (%)

	Turnover, year on year growth rates, gross data (%)						Employment, year on year growth rates, gross data (%)					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	8.8	0.3	-2.5	-3.7	6.1	3.2	:	:	:	:	:	:
EU-15	8.8	0.1	-2.5	-3.9	6.0	2.8	:	:	:	:	:	:
Euro-zone	14.4	0.1	-2.0	-1.2	2.2	2.4	:	:	:	:	:	:
BE	15.8	13.3	18.4	13.3	13.5	1.6	:	:	:	:	:	:
CZ	-2.5	-6.9	-4.8	15.8	19.6	25.9	c	c	c	c	c	c
DK	-40.2	-17.8	0.7	-8.0	24.3	-3.1	3.4	4.0	3.1	9.3	-2.6	:
DE	:	:	:	:	:	:	:	:	:	:	:	:
EE	41.6	19.8	3.7	2.7	-0.9	16.9	-5.1	-10.8	-12.5	11.8	11.1	6.1
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	-2.6	-1.5	1.9	4.7	7.8	:	1.0	3.9	5.2	6.5	5.4
FR	9.8	-12.5	-2.4	2.4	-6.7	3.6	2.4	1.9	0.9	0.5	0.1	0.3
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	11.8	2.1	-1.7	-1.5	2.0	-7.6	:	:	:	:	:	:
CY	:	-4.6	-14.0	-5.7	1.2	:	:	:	:	:	:	:
LV	c	c	c	c	c	c	3.3	11.3	11.8	7.4	6.1	14.0
LT	3.1	-25.3	-27.2	7.8	15.5	:	-12.2	-10.0	-5.4	-1.3	-2.3	:
LU	:	:	:	:	:	:	:	:	:	:	:	:
HU	c	c	c	c	c	c	:	:	:	:	:	:
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	27.4	:	:	:	:	:	-0.8	1.1	0.4	-1.1	-3.1	c
AT	:	:	:	:	:	12.9	-4.4	-0.8	0.0	-2.0	-0.2	1.1
PL	c	c	c	c	c	c	-5.7	-4.3	-2.1	-2.6	-1.7	0.6
PT	2.7	2.2	9.1	-1.4	11.0	2.2	-0.2	1.9	-0.4	-1.2	1.1	-0.9
SI	:	:	:	:	:	:	-2.2	-1.8	-2.1	-1.3	-2.1	-2.2
SK	78.8	75.8	-14.4	-27.5	126.1	333.0	31.1	38.6	13.3	2.4	10.7	35.3
FI	c	c	c	c	c	c	:	:	:	:	:	:
SE	c	c	c	c	c	c	7.0	12.0	4.0	7.4	-5.0	-12.5
UK	9.1	2.3	-2.7	-8.1	13.0	5.2	-3.7	4.5	6.3	1.9	5.0	8.1
BG	38.8	-41.6	-46.1	68.2	-37.7	23.9	-28.3	-27.7	-31.5	-18.5	-11.5	-13.4
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 9: Turnover and employment for air transport (NACE Division 62), growth rates (%)



## Transport services (continued)

	Turnover, year on year growth rates, gross data (%)						Employment, year on year growth rates, gross data (%)					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	:	2.1	1.1	1.5	3.6	6.5	:	:	:	:	:	:
EU-15	:	1.7	0.7	0.9	2.9	5.9	:	:	:	:	:	:
Euro-zone	:	:	:	:	:	:	:	:	:	:	:	:
BE	4.5	12.6	9.3	7.0	4.0	6.9	:	:	:	:	:	:
CZ	2.0	5.1	4.8	11.6	12.5	14.9	c	c	c	c	c	c
DK	12.5	9.8	1.0	-0.6	-0.4	3.5	3.4	3.4	2.6	8.6	-3.0	:
DE	:	:	:	:	:	:	:	:	:	:	:	:
EE	-13.2	26.2	-1.2	28.9	32.4	-3.8	-2.0	2.4	3.4	2.6	2.2	3.5
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	3.6	5.2	7.3	8.1	5.3	:	2.8	4.3	3.2	2.5	2.1
FR	8.0	3.0	1.4	-0.1	1.2	3.7	2.3	1.9	1.0	0.6	0.3	0.2
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	:	:	:	:	:	:	:	:	:	:	:	:
CY	:	7.2	2.5	6.5	6.2	:	:	:	:	:	:	:
LV	5.3	5.0	11.6	16.3	9.4	12.8	0.0	6.4	7.3	7.2	7.9	-1.6
LT	-7.0	9.8	9.1	15.6	4.5	:	-11.2	7.2	10.8	11.3	11.4	:
LU	:	:	:	:	:	:	:	:	:	:	:	:
HU	c	c	c	c	c	c	:	:	:	:	:	:
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	11.7	:	:	:	:	:	1.6	0.0	-0.1	-0.2	-1.1	c
AT	:	:	:	:	:	10.1	3.2	1.7	0.6	-1.1	0.8	2.3
PL	5.7	10.8	11.7	8.9	16.1	29.5	-2.5	-2.8	-2.4	-2.6	-2.8	-2.0
PT	-3.6	-0.5	-5.4	-9.6	-7.4	6.5	-8.7	-7.1	-3.4	-4.5	-2.3	-3.0
SI	:	:	:	:	:	:	1.0	-1.0	-1.6	-3.0	-3.9	-5.6
SK	-20.7	7.7	-7.5	-7.7	19.1	14.2	7.5	-3.8	-16.2	-19.4	-14.8	4.5
FI	5.9	4.3	0.5	3.9	5.3	6.8	:	:	:	:	:	:
SE	3.3	1.4	-0.9	0.9	2.8	5.9	5.1	10.0	10.0	13.5	10.8	2.1
UK	1.1	-3.9	-3.7	0.0	3.0	8.6	2.7	2.9	-0.5	-2.5	-2.8	-1.3
BG	61.3	-10.7	-17.6	-24.0	-18.7	0.9	24.6	27.5	26.8	4.3	2.2	-4.0
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 10: Turnover and employment for auxiliary transport activities (NACE Division 63), growth rates (%)

## Communications, computer and business services

The EU-25's post and telecommunications sector reported a 1.1 % increase in sales between the final quarters of 2002 and 2003. Looking at the information available for the previous three quarters, the rate at which turnover grew was seen to diminish throughout 2003. However, more recent data for the first quarter of 2004 showed a higher turnover growth, with several countries reporting double-digit increases. In employment terms, all the Member States (except Slovenia and Sweden) for which data are available showed a decrease in the number of persons employed between the first quarters of 2003 and 2004.

For computer services, the opposite pattern was observed, as the pace at which sales grew in the EU-25 increased during 2003, and employment rates of change, that had been -1.9 % in the final quarter of 2002, abated to -0.2 % in the final quarter of 2003. The pattern for turnover did not continue into 2004, as the growth between the first quarters of 2003 and 2004 was 3.7 % in the EU-25, compared to 7.1 % recorded in the final quarter of 2003.

In the fourth quarter of 2003 the number of persons employed within other business services grew by 2.3 % in the EU-25 and by 2.4 % in the euro-zone (compared with the same quarter of a year before). Data for the first quarter of 2004 is available for the euro-zone, and this showed that the pace at which employment was expanding was largely unchanged, with growth of 2.3 %. There is a lack of data for turnover for other business services, however, when available, there were gains in sales in the first quarter of 2004 with the exceptions of Poland and Sweden.

## Communications, computer and business services (continued)

	Turnover, year on year growth rates, gross data (%)						Employment, year on year growth rates, gross data (%)					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	:	7.0	6.8	4.9	1.1	:	:	:	:	:	:	:
EU-15	14.4	6.2	15.0	-0.3	:	:	:	:	:	:	:	:
Euro-zone	7.7	4.3	4.8	1.6	:	:	:	:	:	:	:	:
BE	42.6	12.0	7.9	6.4	-32.4	5.1	:	:	:	:	:	:
CZ	2.5	8.1	7.8	5.7	3.8	6.3	c	c	c	c	c	c
DK	13.1	-2.8	:	:	:	:	3.4	3.9	3.1	9.2	-2.5	:
DE	:	:	:	:	:	:	:	:	:	:	:	:
EE	11.4	9.4	6.9	11.1	11.2	11.1	-3.8	-2.8	-2.8	-1.9	-0.7	-2.2
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	4.4	7.2	7.8	9.1	10.5	:	-1.8	-1.3	1.0	-2.5	-3.3
FR	-2.7	2.2	5.2	-5.0	:	:	0.1	-0.7	-1.5	-2.4	-3.0	-3.5
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	3.0	4.4	2.2	3.6	3.1	7.3	:	:	:	:	:	:
CY	:	-1.3	-5.4	-4.5	12.6	:	:	:	:	:	:	:
LV	8.3	8.3	3.9	7.8	7.3	9.4	-3.9	-5.4	-6.9	-7.4	-6.7	-4.0
LT	14.2	10.7	15.1	8.9	:	:	-10.5	-1.5	-1.6	-1.1	-1.9	:
LU	:	:	:	:	:	:	:	:	:	:	:	:
HU	c	c	c	c	c	c	:	:	:	:	:	:
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	7.9	:	:	:	:	:	-7.6	-6.3	-5.1	-4.8	-3.9	c
AT	:	:	:	:	:	4.8	-9.2	-5.8	-5.7	-9.7	-6.1	-5.7
PL	6.4	11.9	10.6	6.5	4.2	13.0	-6.7	-8.8	-8.2	-7.7	-5.5	-3.7
PT	20.2	0.6	2.7	6.4	7.3	4.6	-4.8	-2.3	-7.6	-8.0	-7.0	-10.9
SI	:	:	:	:	:	:	3.1	3.8	3.5	3.3	7.8	1.4
SK	-1.1	9.4	8.3	8.0	8.5	10.7	-7.4	-6.2	-3.0	-3.6	-3.6	-2.8
FI	9.4	0.3	2.1	9.3	8.1	16.3	:	:	:	:	:	:
SE	-7.5	5.9	2.9	-0.5	-4.7	-2.1	7.3	8.8	-3.6	-4.7	-5.6	1.2
UK	11.0	9.5	10.1	4.1	2.7	:	1.3	1.7	0.8	1.1	-2.2	-2.2
BG	29.3	-22.3	-20.8	-17.0	-22.3	17.6	0.3	0.7	0.9	1.6	0.9	-0.8
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 11: Turnover and employment for post and telecommunications (NACE Division 64), growth rates (%)

	Turnover, year on year growth rates, gross data (%)						Employment, year on year growth rates, gross data (%)					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	-3.2	1.0	3.3	4.4	7.1	3.7	-1.9	-1.3	-1.2	-1.0	-0.2	:
EU-15	-3.3	0.8	3.1	4.4	7.0	3.2	-2.3	-1.9	-1.9	-1.7	-0.8	:
Euro-zone	-1.3	-0.6	-1.4	-2.5	-1.7	-0.6	-1.5	-2.6	-3.1	-2.4	-1.4	-0.1
BE	-5.2	-3.3	-6.5	-10.9	-14.3	-16.1	:	:	:	:	:	:
CZ	3.0	-1.7	0.6	4.5	15.7	12.3	c	c	c	c	c	c
DK	-0.2	-4.3	-4.7	-0.4	-0.9	14.6	-3.6	1.3	-6.9	-3.5	-2.2	:
DE	:	:	:	:	:	:	:	:	:	:	:	:
EE	12.6	10.9	8.5	9.8	12.2	22.7	-4.5	15.6	18.2	19.3	20.5	21.8
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	7.1	1.7	5.1	1.4	-1.8	:	-5.1	-3.3	-1.9	0.9	2.4
FR	-3.5	-0.6	-3.6	-4.1	-2.8	0.1	-5.3	-4.6	-3.9	-2.6	-1.4	-0.6
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	7.3	-2.0	1.8	-0.3	-0.8	-0.3	c	c	c	c	c	c
CY	11.2	11.0	11.0	11.0	11.0	:	:	:	:	:	:	:
LV	29.8	64.4	-10.6	-5.7	20.1	-13.0	4.8	9.7	11.0	11.6	12.6	17.9
LT	1.2	-1.0	6.2	6.8	19.7	:	-6.3	15.1	15.1	20.0	20.4	:
LU	:	:	:	:	:	:	:	:	:	:	:	:
HU	c	c	c	c	c	c	-6.7	7.3	14.9	15.3	15.3	-4.0
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	-5.6	-1.9	-3.5	-7.4	0.4	:	-1.6	-6.4	-7.8	-6.4	-5.1	c
AT	:	:	:	:	:	4.2	0.1	0.9	1.4	-1.2	0.8	0.0
PL	4.0	5.8	2.1	1.0	6.4	21.6	5.0	2.0	3.2	3.9	3.4	3.5
PT	-25.9	-1.3	13.6	43.9	48.2	-9.6	-12.2	-10.8	-8.1	-5.2	-1.7	-1.6
SI	:	:	:	:	:	:	13.3	14.0	10.1	9.0	8.5	5.2
SK	2.7	-1.2	1.8	1.4	4.7	13.5	6.6	14.8	12.8	2.4	2.4	8.1
FI	1.9	3.8	3.3	0.9	3.0	4.9	10.2	6.2	-2.4	-12.5	-7.1	-5.5
SE	-1.3	14.9	8.8	11.6	9.3	0.7	-7.9	-5.6	-4.7	-3.9	-1.0	-1.1
UK	-7.5	0.8	9.7	14.7	22.9	9.0	-3.3	-0.9	0.7	0.2	-1.7	-3.4
BG	13.3	12.5	3.4	0.8	14.9	10.9	13.4	4.3	3.4	6.3	1.1	11.8
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 12: Turnover and employment for computer services (NACE Division 72), growth rates (%)

## Communications, computer and business services (continued)

	Turnover, year on year growth rates, gross data (%)						Employment, year on year growth rates, gross data (%)					
	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04	Q4-02	Q1-03	Q2-03	Q3-03	Q4-03	Q1-04
EU-25	:	:	:	:	:	:	2.7	1.9	1.5	1.8	2.3	:
EU-15	:	5.3	2.7	3.6	:	:	2.3	1.6	1.2	1.6	2.2	:
Euro-zone	:	:	:	:	:	:	:	3.1	1.6	2.6	2.4	2.3
BE	2.9	5.2	15.4	21.0	17.0	21.0	:	:	:	:	:	:
CZ	:	:	:	:	:	:	c	c	c	c	c	c
DK	4.5	0.1	-5.6	0.7	-2.1	3.8	-3.5	1.5	-6.5	-3.1	-1.9	:
DE	:	:	:	:	:	:	:	:	:	:	:	:
EE	:	:	:	:	:	:	23.7	4.2	1.3	-4.0	-2.0	8.1
EL	:	:	:	:	:	:	:	:	:	:	:	:
ES	:	11.6	5.2	5.3	6.0	5.1	:	2.7	2.8	2.7	3.6	2.5
FR	1.2	2.7	0.0	-1.5	:	:	2.1	0.0	-0.7	-0.7	0.2	0.8
IE	c	c	c	c	c	c	c	c	c	c	c	c
IT	:	:	:	:	:	:	c	c	c	c	c	c
CY	:	:	:	:	:	:	:	:	:	:	:	:
LV	12.5	4.2	10.2	3.8	8.7	43.6	2.7	11.0	14.0	17.4	20.2	20.9
LT	:	:	:	:	:	:	7.4	8.0	15.8	17.5	16.5	:
LU	:	:	:	:	:	:	:	:	:	:	:	:
HU	c	c	c	c	c	c	4.0	15.2	6.6	8.6	9.6	-24.1
MT	:	:	:	:	:	:	:	:	:	:	:	:
NL	:	:	:	:	:	:	0.1	-1.0	-1.4	-1.8	-2.8	c
AT	:	:	:	:	:	1.8	2.7	3.5	3.7	3.0	4.1	4.6
PL	7.0	0.2	-7.4	-16.6	-10.1	-4.7	7.6	2.5	3.1	2.8	2.0	0.6
PT	c	c	c	c	c	c	c	c	c	c	c	c
SI	:	:	:	:	:	:	6.0	3.8	3.0	2.9	3.6	3.2
SK	:	:	:	:	:	:	3.5	-0.5	-0.9	-2.4	-2.8	0.9
FI	2.7	2.7	-1.5	0.9	3.6	2.7	1.0	7.6	2.9	4.6	0.8	-2.0
SE	-1.1	-1.5	6.0	9.3	6.1	-3.3	-2.7	-3.7	-5.2	-4.2	-7.8	-6.2
UK	1.9	7.8	3.3	5.4	9.5	5.3	0.5	-0.3	0.0	-0.1	0.5	0.6
BG	12.3	2.6	4.0	3.0	36.2	12.9	1.2	15.6	18.5	20.9	15.6	10.9
RO	:	:	:	:	:	:	:	:	:	:	:	:
TR	:	:	:	:	:	:	:	:	:	:	:	:

Table 13: Turnover and employment for other business services (NACE Division 74), growth rates (%)

### ➤ ESSENTIAL INFORMATION – METHODOLOGICAL NOTES

The legal basis for short-term business statistics is the Council Regulation for short-term statistics 1165/98 from 19 May 1998<sup>1</sup>, which is currently being implemented.

#### TURNOVER

The objective of the turnover index is to show the evolution of the market for goods and services. Turnover comprises the totals invoiced by the observation unit during the reference period. This corresponds to market sales of goods or services supplied to third parties. It includes all duties and taxes on the goods or services invoiced by the unit with the exception of the VAT invoiced by the unit vis-à-vis its customer and other similar deductible taxes directly linked to turnover.

<sup>1</sup> Official Journal No L 162 of 5 June 1998. Also available via the "Business Methods" web-site: <http://forum.europa.eu.int/Public/irc/dsis/bmethods/home>. The deadline for the full implementation of the Regulation regarding the indices was mid-2003.

#### EMPLOYMENT

The index shows the evolution of the number of persons employed. The index is defined as the total number of persons who work in the observation unit (including working proprietors or partners and unpaid family workers), as well as persons who work outside the unit, but who belong to it and are paid by it (e.g. sales representatives and delivery personnel). Part-time workers are included as well. Excluded is manpower supplied to the unit by other enterprises. Member States can use the number of employees as an approximation of the number of persons employed.

#### METHODS

Member States are required to transmit gross data to Eurostat and are encouraged to also send seasonally adjusted and trend data. Eurostat calculates the adjustment only if nationally adjusted data are not available. The reference period is the calendar quarter. Aggregate data should be transmitted to Eurostat no later than three

months after the end of the reference period.

Eurostat aggregates gross data from the Member States in order to compile the euro-zone, EU-15 and EU-25 series. These are then seasonally adjusted using TRAMO/SEATS. Missing components for these aggregates are estimated using an ARIMA method.

The weights used for aggregations are based on information from the Structural Business Statistics database or on information coming directly from the Member States. Weights and the base year are revised every five years. The current base year is 2000.

#### DISSEMINATION

Eurostat publishes detailed data and time series in Theme 4/EBT-domain of NewCronos.

#### ABBREVIATIONS AND SYMBOLS

: not available.  
c confidential  
EZ Euro-zone

## Further information:

### ➤ Reference publications

Title Quarterly panorama of European business statistics  
 Subscription number VPA000 Price EUR 100

### ➤ Databases

NewCronos, Theme 4, Domain: ebt

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