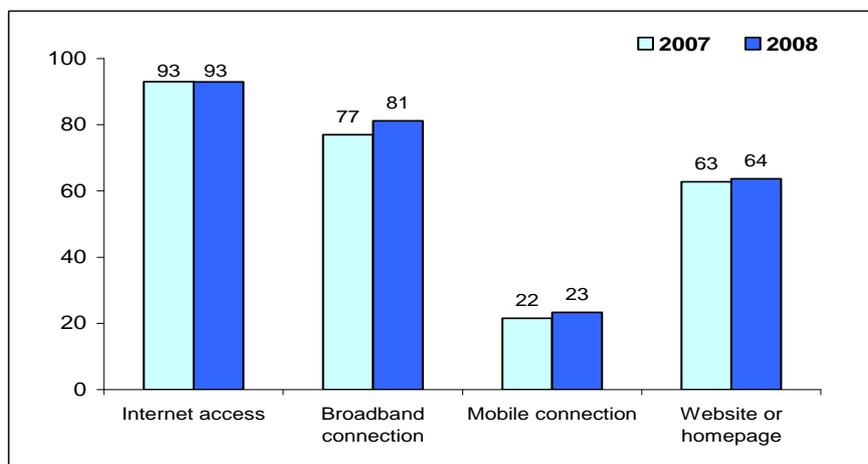


ICT usage by enterprises 2008

Almost all enterprises have Internet access, only about 1 in 4 via a mobile connection; considerable increase in broadband connections.

Figure 1: Internet access, broadband and mobile connections to access the Internet, website/ homepage by enterprises¹, EU27, 2007-2008 (%)

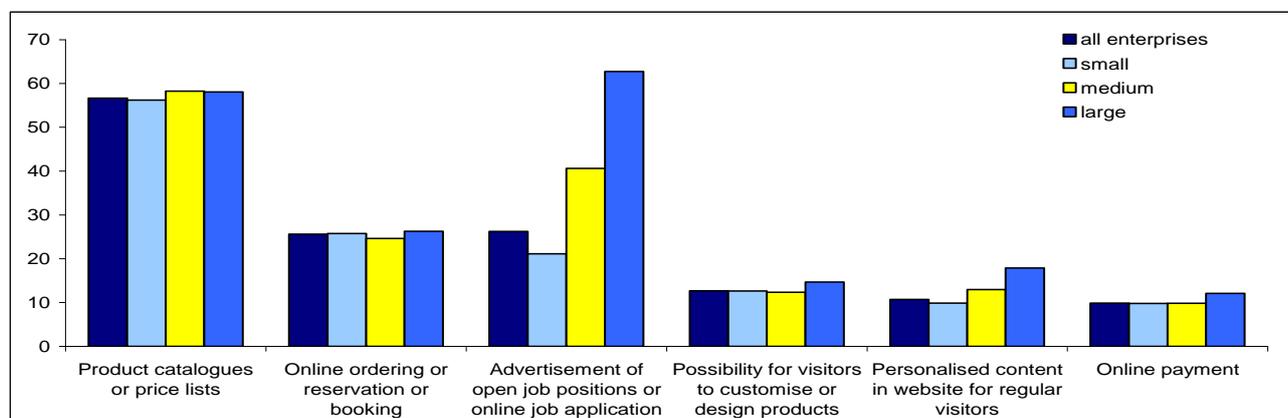


Note: EU27 without EL; 2008: MT provisional

Source: Eurostat, ICT statistics

Large enterprises most frequently provide job vacancy information on their websites.

Figure 2: Enterprises' websites by facilities provided, January 2008, EU27 (% of enterprises having a website)

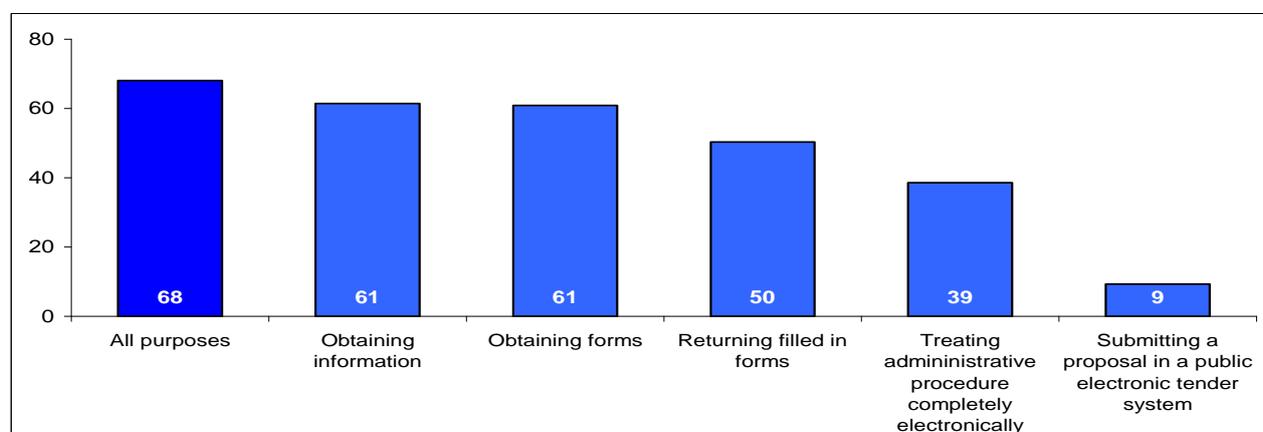


Note: EU27 without EL; MT provisional

Source: Eurostat, ICT statistics

More than 2 out of 3 enterprises use the Internet for interaction with public authorities, mostly for obtaining information or forms.

Figure 3: Enterprises using the Internet to interact with public authorities, by purpose, during 2007, EU27 (%)



Note: EU27 without EL; MT provisional

Source: Eurostat, ICT statistics

In 4 Member States, 9 out of 10 enterprises use broadband to connect to the Internet.

Table 1: Internet access, broadband and mobile connections, website/homepage, EU27, 2007-2008 (%)

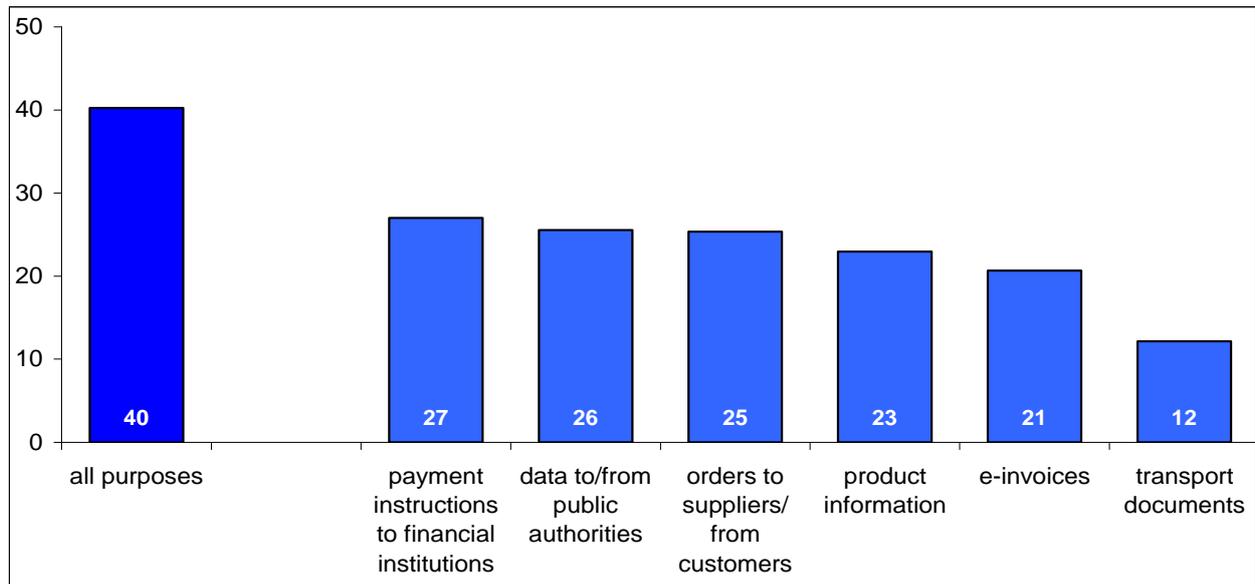
	Internet access		Broadband connections		Mobile connections		Website or homepage	
	2007	2008	2007	2008	2007	2008	2007	2008
EU27	93	93	77	81	22	23	63	64
BE	97	97	86	91	25	23	72	76
BG	75	83	61	62	15	20	31	33
CZ	95	95	77	79	28	28	71	74
DK	97	98	80	80	14	25	84	87
DE	95	95	80	84	24	21	78	77
EE	94	96	78	88	15	17	62	66
IE	95	96	68	83	19	24	64	65
EL	93	:	72	:	7	:	60	:
ES	94	95	90	92	23	28	49	54
FR	96	95	89	92	20	24	57	54
IT	94	94	76	81	14	15	57	58
CY	88	89	69	79	8	10	47	48
LV	86	88	57	62	13	16	39	42
LT	89	94	53	56	25	28	48	55
LU	94	96	81	87	20	33	63	64
HU	86	86	70	72	9	13	47	48
MT	95	92	89	89	13	16	61	57
NL	99	99	87	86	13	21	80	85
AT	97	97	72	76	21	31	78	79
PL	92	93	53	59	20	24	53	57
PT	90	92	76	81	16	20	42	46
RO	67	67	37	44	11	8	28	27
SI	96	97	79	84	13	20	67	71
SK	98	96	76	79	34	34	70	73
FI	99	99	91	92	47	49	81	82
SE	95	96	87	89	33	42	85	86
UK	93	93	78	87	33	33	75	76
IS	:	100	:	99	:	25	:	77
NO	95	95	85	86	23	31	72	73

Note: 2007: data from IS not available; 2008: data from EL not available and data for MT provisional. EU27 includes Member States where data for both years are available.

Source: Eurostat, ICT statistics

40% of all enterprises exchange data automatically with other entities.

Figure 4: Automated data exchange² between the enterprise and ICT systems outside the own enterprise, by purpose, EU27, January 2008 (%)

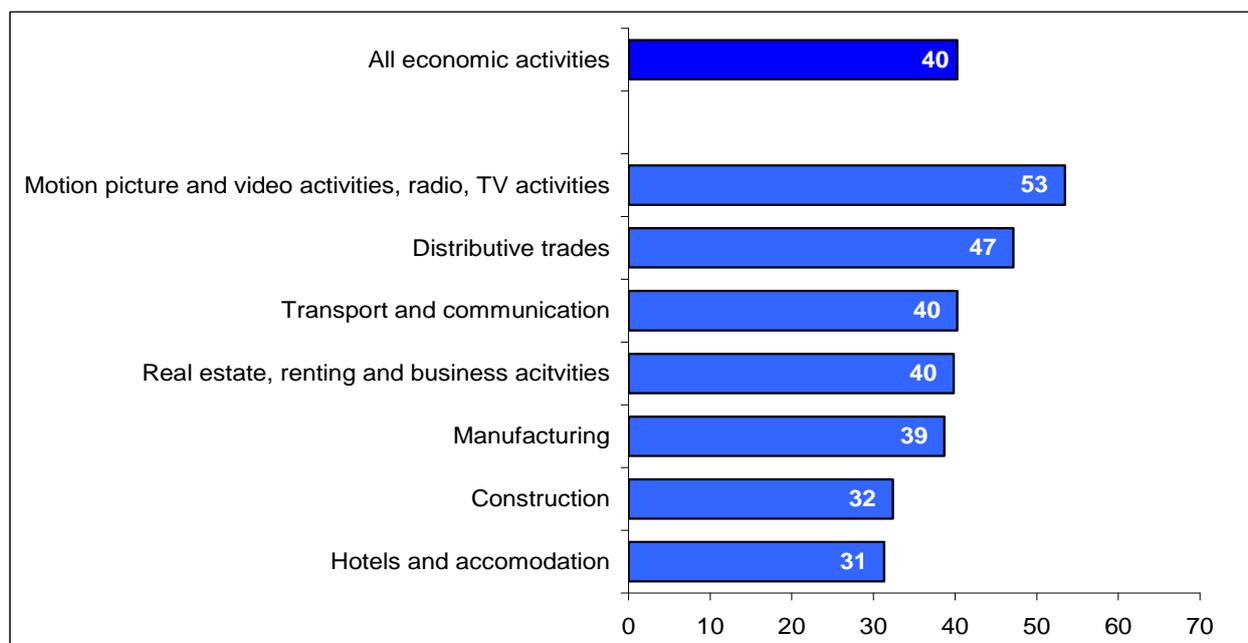


Note: EU27 without EL; MT provisional.

Source: Eurostat, ICT statistics

More than half of all enterprises in the media sector use automated data exchange.

Figure 5: Automated data exchange between the enterprise and ICT systems outside the own enterprise, by economic activity, EU27, January 2008 (%)

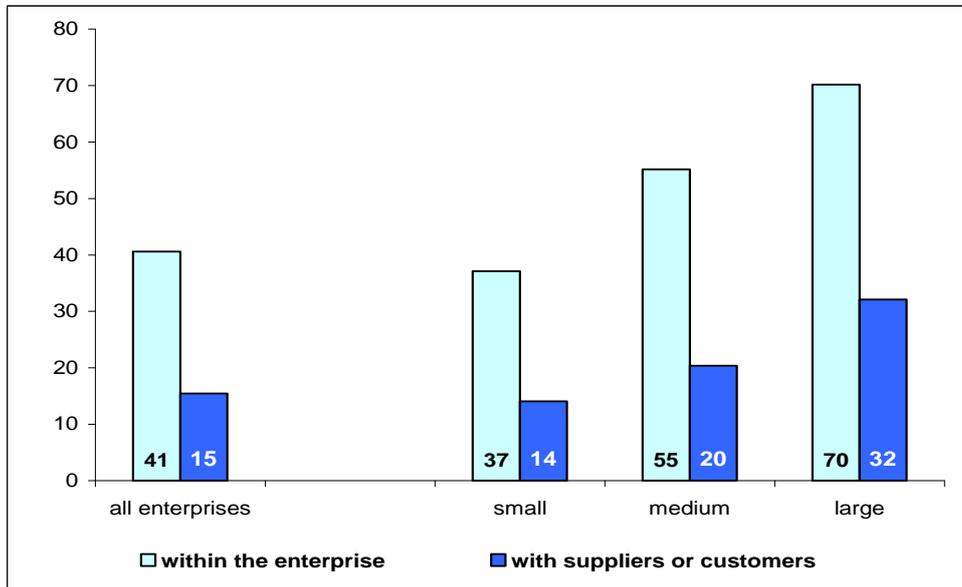


Note: EU27 without EL; MT provisional

Source: Eurostat, ICT statistics

7 out of 10 large but only 4 out of 10 small enterprises share information internally.

Figure 8: Enterprises sharing information automatically within the enterprise³ for different functions and outside the enterprise⁴ on the Supply Chain Management, by size classes, EU27, January 2008 (%)

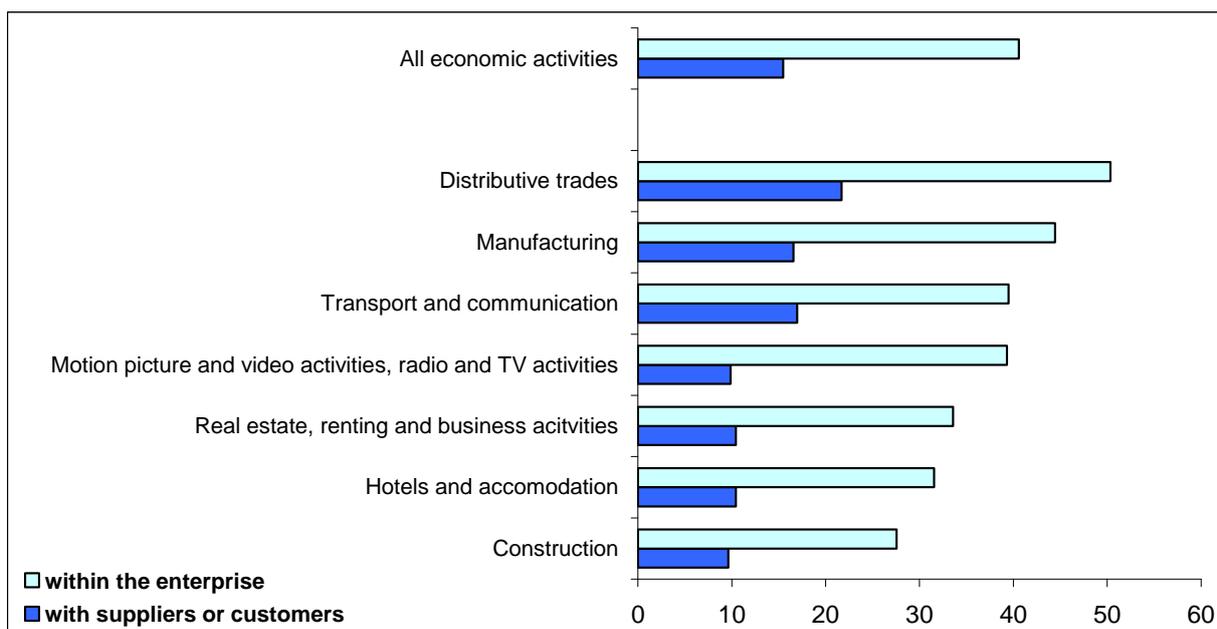


Note: EU27 without EL; MT provisional

Source: Eurostat, ICT statistics

Percentage of enterprises sharing information internally and externally highest in distributive trades.

Figure 9: Enterprises sharing information automatically within the enterprise for different functions and outside the enterprise on the Supply Chain Management, by economic activity, EU27, January 2008 (%)



Note: EU27 without EL, MT provisional

Source: Eurostat, ICT statistics

METHODOLOGICAL NOTES

Data presented in this publication are based on the results of the Community survey on ICT usage in enterprises.

1. The survey covered **enterprises** with at least 10 persons employed. The reference period was January 2008 or for some questions the year 2007. Economic activities covered in this publication are manufacturing, construction, distributive trades, hotels and accommodation, transport and communication, real estate, renting and business activities, motion picture and video activities, radio and television activities. Enterprises are broken down by small (10-49), medium (50-249) and large (250 and more persons employed) enterprises.
2. **Automated data exchange between the enterprise and other ICT systems outside the enterprise means:**
 - exchange of messages (e.g. orders, invoices, payment transactions or description of goods);
 - via the internet or other computer networks;
 - in an agreed format which allows its automatic processing (e.g. XML, EDIFACT etc.);
 - without the individual message being manually typed.
3. **Sharing information within the enterprise means sharing information electronically and automatically between different functions of the enterprise under any of the following aspects:**
 - using one single software application to support the different functions of the enterprise;
 - data linking between the software applications that support the different functions of the enterprise;
 - using a common database or data warehouse accessed by the software applications that support the different functions of the enterprise;
 - automated data exchange between different software systems.

The sharing of information in this survey was studied in case of receipt of a sales order with at least one of the following functions: management of inventory levels, accounting, production or services management, distribution management; in case of sending of a purchase order with at least one of the following functions: management of inventory levels or accounting.
4. **Sharing information outside the enterprise means sharing information electronically on the Supply Chain Management under the following aspects:**
 - exchanging all types of information with suppliers and/or customers in order to coordinate the availability and delivery of products or services to the final consumer;
 - including information on demand forecasts, inventories, production, distribution or product development;
 - via computer networks, not only the Internet but also other connections between computers of different enterprises;
 - excluding normal e-mail messages manually written.

Sample size: 133 300 enterprises out of 1.5 million in EU27 were surveyed.

The full set of data including also modules on e-commerce and perceived benefits of the use of ICT can be found on the [Eurostat website, under Data / Science and technology / Information society statistics](#) and in addition in the dedicated section under [Industry, Trade and Services / Data / Information society statistics](#)

Further information

European Statistical Data Support:

Contact details for this support network can be found on our Internet site:

<http://ec.europa.eu/eurostat/>

Data: [Eurostat Web site/Industry, trade and services/Information society statistics](#)

Industry, trade and services

-  Information society statistics
 -  Policy indicators
 -  Information society: Structural Indicators
 -  Computers and the Internet in households and enterprises
 -  E-Commerce by individuals and enterprises
 -  E-skills of individuals and ICT competence in enterprises
 -  Regional Information society statistics