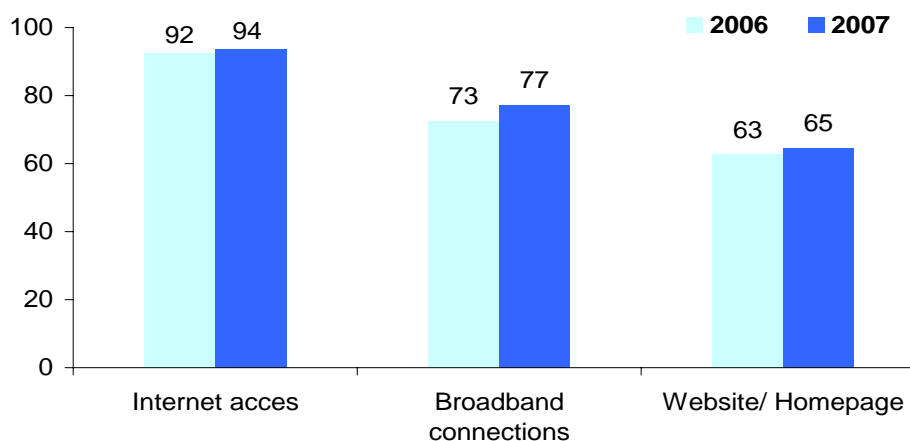


Almost all enterprises have Internet access

Figure 1: Internet access, broadband connections and websites/homepages by enterprises with 10 or more persons employed in EU27, 2006-2007 (%)

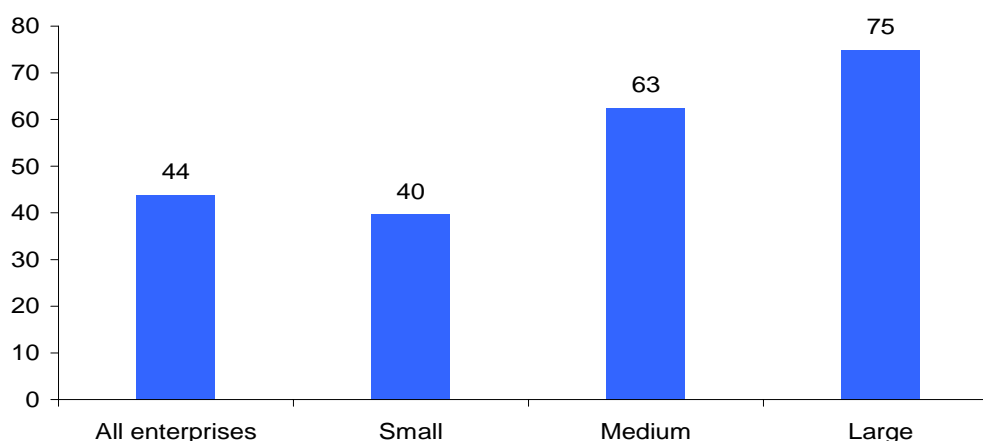


Note: EU27 without EL, FR, NL, RO

Source: Eurostat, ICT statistics

Outsourcing of ICT functions most common in large enterprises

Figure 2: Enterprises where ICT functions requiring ICT/IT specialists were performed (fully or partly) by external suppliers during 2006, EU27 (%)

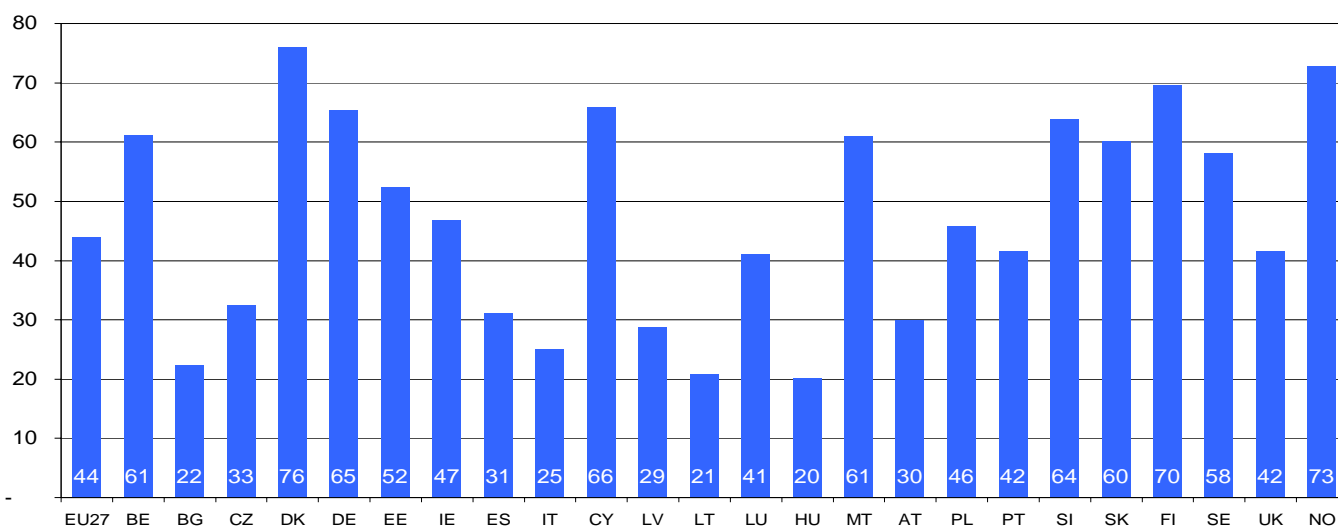


Note: EU27 without EL, FR, NL, RO

Source: Eurostat, ICT statistics

Nearly half of the enterprises outsource ICT functions

Figure 3: Enterprises where ICT functions requiring ICT/IT specialists were performed (fully or partly) by external suppliers, during 2006, EU27 (%)



Note: data from EL, FR, NL, RO, IS not available; MT provisional

Source: Eurostat, ICT statistics

More than 3/4 of enterprises have broadband connections and almost 2/3 of enterprises have a website

Table 1: Internet access, broadband connections and websites/homepages in EU27, 2006 - 2007 (%)

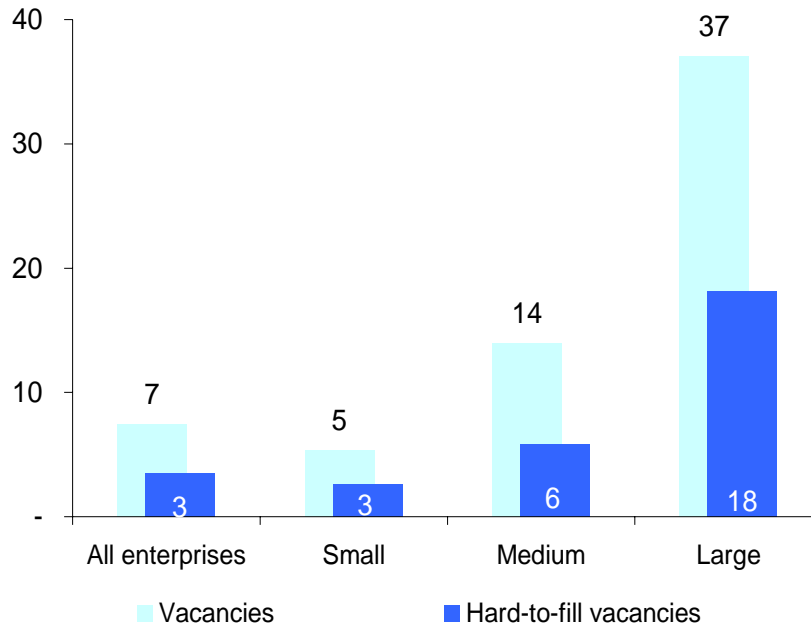
	Internet access		Broadband connections		Website / Homepage	
	2006	2007	2006	2007	2006	2007
EU27	92	94	73	77	63	65
BE	95	97	84	86	69	72
BG	75	75	57	61	33	31
CZ	95	95	69	77	70	71
DK	98	97	83	80	83	84
DE	95	95	73	80	73	78
EE	92	94	76	78	58	62
IE	94	94	61	66	64	66
EL	94	:	58	:	60	:
ES	93	94	87	90	47	49
FR	:	:	:	:	:	:
IT	93	94	70	76	57	57
CY	86	88	55	69	43	47
LV	80	86	59	57	34	39
LT	88	89	57	53	42	48
LU	93	94	76	81	60	63
HU	80	86	61	70	42	47
MT	:	95	:	89	:	57
NL	97	:	82	:	79	:
AT	98	97	69	72	78	78
PL	89	92	46	53	53	53
PT	83	90	66	76	35	42
RO	58	:	31	:	24	:
SI	96	96	75	79	62	67
SK	93	98	61	76	61	70
FI	99	99	89	91	80	81
SE	96	95	89	87	86	85
UK	93	93	77	78	75	75
IS	99	:	95	:	75	:
NO	94	95	86	85	72	72

Note: 2007 data from EL, FR, NL, RO, IS not available, MT provisional; 2006: data from FR, MT not available. EU27 includes Member States where data for both years is available

Source: Eurostat, ICT statistics

Small, medium and large enterprises face difficulties in recruiting ICT specialists

Figure 4: Enterprises which had vacancies (recruited or tried to recruit personnel) for jobs requiring ICT specialist skills and had hard-to-fill vacancies in EU27, by size classes, during 2006 (%)

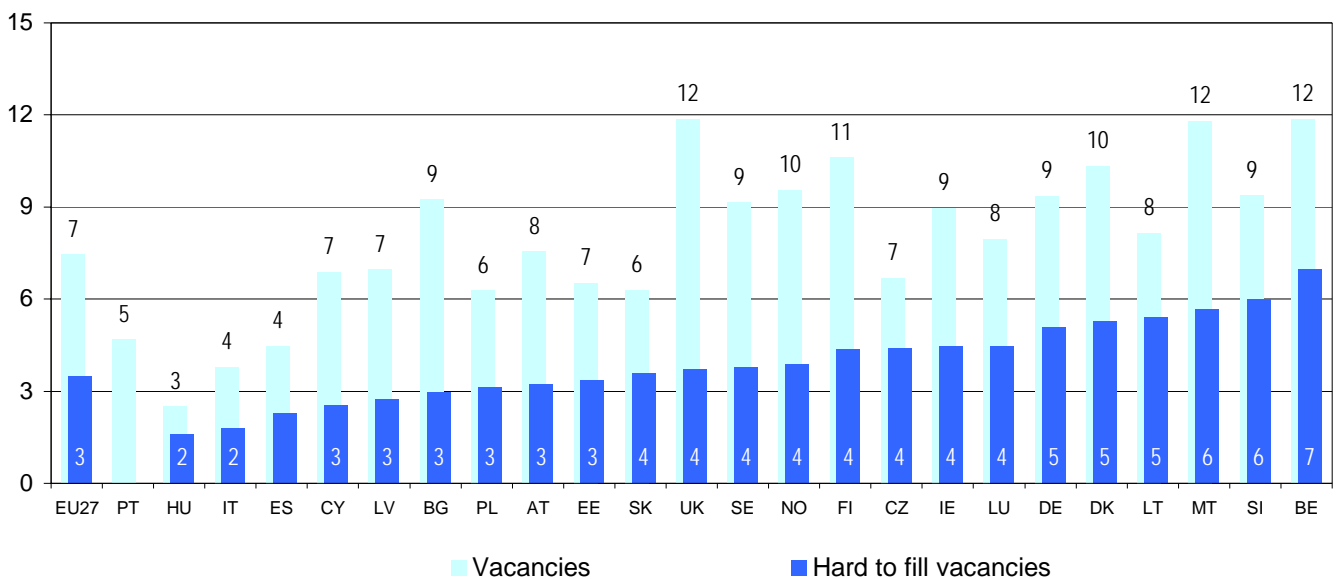


Note: EU27 without EL, FR, NL, RO

Source: Eurostat, ICT statistics

Difficulties in recruiting ICT specialists not only caused by demand

Figure 5: Enterprises which had vacancies (recruited or tried to recruit personnel) for jobs requiring ICT specialist skills and had hard-to-fill vacancies, during 2006, EU27 (%)



Note: data from EL, FR, NL, RO, IS not available; MT provisional; PT data for hard to fill vacancies unreliable

Source: Eurostat, ICT statistics

METHODOLOGICAL NOTES

Data presented in this publication are based on the results of the Community survey on ICT usage in enterprises.

The survey covered **enterprises** with at least 10 persons employed. The reference period was January 2007 or for some questions the year 2006. Activities covered were manufacturing, construction, distributive trades, hotels and accommodation, transport and communication, real estate, renting and business activities, motion picture and video activities, radio and television activities. Size class breakdowns: small (10-49), medium (50-249), large (250 and more persons employed).

Sample size: 107 000 enterprises out of 1.2 million in EU27 were surveyed.

The full set of data including also modules on e-commerce, e-government and e-skills can be found on the Eurostat website, under Data / Science and technology / Information society statistics (http://epp.eurostat.ec.europa.eu/portal/page?_pageid=1996,45323734&_dad=portal&_schema=PORTAL&screen=welcomeref&open=/science/isoc&language=en&product=EU_science_technology_innovation&root=EU_science_technology_innovation&scrollto=0) and in addition in the dedicated section under Industry, Trade and Services / Data / Information society statistics (http://epp.eurostat.ec.europa.eu/portal/page?_pageid=2973,64549069,2973_64554066&_dad=portal&_schema=PORTAL).

FURTHER INFORMATION

European Statistical Data Support

Contact details for this support network can be found on the Eurostat Internet site: <http://ec.europa.eu/eurostat> → Services: Help/Data support